





About this report

We follow GRI G4 to produce 2017 Tatung Corporate Social Responsibility Report to present a more focused content to the needs of the stakeholders, as well as sharing the achievements done by Tatung in a systematical manner.

Scope

Tatung's economic, quality and service, social, and environmental performances in Taiwan are disclosed in this report.

Reporting year

The time frame of this report is one year period. All the activities and data disclosed are from 2016/01/01~2016/12/31 unless otherwise stated.

Previous reports

Tatung published her first non-financial report since 2002. The previous report was published in June 2016. All the reports can be downloaded via:

http://www.tatung.com/Content-EN/csr-report.asp

Schedule for the next report

2018 Tatung Corporate Social Responsibility Report is scheduled to be published in June 2018.

Subsidiaries

The scope of this report includes the activities and performances of Tatung in Taiwan. The sites include the headquarter, Tayuan Plant, Taoyuan Wires and Cables Plant, Taoyuan 1st Plant and San-Hsia Factory. The activities and performances from subsidiaries are not included in this report except for TCPC¹.

Note: Part of TCPC's information is disclosed in Chapter 4.

Data measurement techniques

The numbers in economic performances were calculated with IFRSs (cited from Annual Report and presented in NTD). The numbers in social and quality performances were gathered by related departments in the company. The numbers (presented in international indicators) in environmental performances were provided by BUs and reviewed/corrected by ESD.

GRI guidelines and verification

The contents of this report follow the requirements of AA1000AS:2008 and Global Reporting Initiative (GRI) guidelines (G4) and have been verified by TÜV Asia Pacific Ltd. Taiwan Branch (TUV NORD). The disclosure of this report follows "CORE" in accordance. The assurance statement is enclosed in Annex 6.

Contact of this report

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The English version is translated from Chinese version. If there is any conflict between these two versions or any difference in the interpretation between these two versions, the Chinese version shall prevail. Tatung has done the best to ensure the accuracy of this report. If there is any content in this report different to the content provided by the related department of Tatung. The provided content shall prevail.



Top management statement

TATUNG – The practitioner in smart city and renewable energy industry

In response to global warming, climate change, and with the government's energy policy, Tatung actively put lots of efforts in the development of smart city and renewable energy. We have participated in Smart City EXPO in Taipei for 3 consecutive years and earned well reputation. In 2015, we brought smart green community "Tatung Manor" into market which certified with Green Building Label and 2015 Taiwan's Excellent Smart Green Building and System. In order to tie in with the government's goal to build a low carbon emission country, we are committed to construct solar PV systems nation-wide. By the end of 2016, we have constructed nearly 35 MW solar PV capacity and expected to have 80 MW by the end of 2017. We are expected to be the practitioner in smart city and renewable energy industry and share such experiences to the world.

In order to slow down the impact of global warming and climate change, governments have worked together to achieve the goal of average temperature not exceeding 2°C through signing Kyoto Protocol and even Paris Climate Agreement. As a company that has committed to environmental protection long time ago, we have make "Development and construction without destroying the environment, growth and prosperity without polluting the earth" become out core value. In the past few years, we have introduced the concept and technology of green production in the company to reduce the impact to the environment. On the other hand, we also actively provide environmental friendly, energy-saving products and systems to help consumers and customers to conserve energies in their places.

For the future carbon reduction directions, high energy efficiency and reduce the dependence on fossil fuels will be two spindles. Tatung took "Green Energy Tatung" as the company's development strategy since 2015. On the one hand, Tatung has spent

tremendous resources to develop various smart solutions by using IOT, cloud computing, and big data analysis to develop various smart solutions. On the other hand, Tatung integrates the solar PV supply chain within Tatung Group to invest in the construction of solar PV systems to help the government to build a low carbon emission city.

Looking forward to the future, according to the development of the IOT, Tatung will continue to march into our vision – the practitioner in smart city and renewable energy industry. We look forward to the future that Tatung not only is the benchmark of smart energy solution but also is a model of sustainable development for the environment. We will work together with the government, industries, and communities to reduce the impact of global warming and create a better future for next generation. As a nearly 100 years old company, we wish us wisdom 100, green 100, and health 100.



Top management statement





Chairman

R. S. Lin





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Summary of 2016 CSR performances

Economy Items / Performances

- Sales revenues / NTDS 17.26 billions
- EPS / -1.03 dollars
- Awards / 14 awards
- Memberships in associations and organizations / 31
- Board of directors attendance percentage / 100%
- Independent director percentage / 33%
- Governance / Updated "Tatung corporate social responsibility best practice principles" based on the recommendation issued by the authorit
- Ratio between company's basic salary and legal salary / 1.33:1 ~ 1.71:1
- The percentage of managers from local in High level management / 100%
- The percentage of local suppliers / 91.31%

• Disclosure on non-financial information / Published CSR report in 16 consecutive year

Society Items / Performances

- No. of discrimination incident / 0
- No. of forced or compulsory labor incident / 0
- Percentage of local employees / 94.70%
- Salary ratio between female and male employees / $0.87 \simeq 0.89$:1
- Percentage of employees who are labor union members / 80.39%
- No. of education/training hours for male and female employees / Male: 10.76 hours, Female: 8.74
- Return to work percentage of employees taken parental leave / Male: 43%, Female: 5
- FR / Male : 2.00, Female : 1.25
- SR / Male : 15, Female : 17
- No. of non-competitive incident / 0
- No. of product against safety regulation / 0
- Percentage of accurate labeling on products / 100%
- No. of incident against advertisement or promotion regulation / 0
- Customer satifactory / 94.34%
- No. of complaint about information leaking from the customers / 0

Environment Items / Performances

- New ISO 50001 certification / 2 factories
- 3P Program correction percentage / 97.62%
- Amount of energy consumption / 220,839.05 G
- Amount of resource consumption / Water: 658,302

- Power saving / 2.06 mega kw-hr
- GHG emission reduction / 1.086.26 tons CO.e
- Percentage of product achieved the target of energy intens
- No. of green products / 153 models
- No. of product carbon footprint verifications / 2 mode





Summary of 2016 CSR performances





Chapter 1 Identification on the stakeholders and significant topics

Listening and responding to the topics which are concerned by the stakeholders is a key element for a company to achieve sustainable development and carry out corporate social responsibility. Tatung not only actively discloses information about financial performances, corporate governance and social participation in annual report, but also discloses the outcomes of social responsibility practices on company's official website. Tatung finds out the blind spots and gains valuable opinions by communicating with the stakeholders via variety of channels.

1.1 Identification on the stakeholders

Based on AA1000 standard and GRI G4 guidance, Tatung CSR Reporting Group (members are from the top level departments in the headquarters and the factories) identified her stakeholders by her operation experiences and based on the principle that any organizations or persons impacted by the operation of the company or any organization or persons having impacts to the company. In this report Tatung identified 7 stakeholder groups such as shareholders, customers, employees, local communities and parties, authorities, suppliers and consumers.

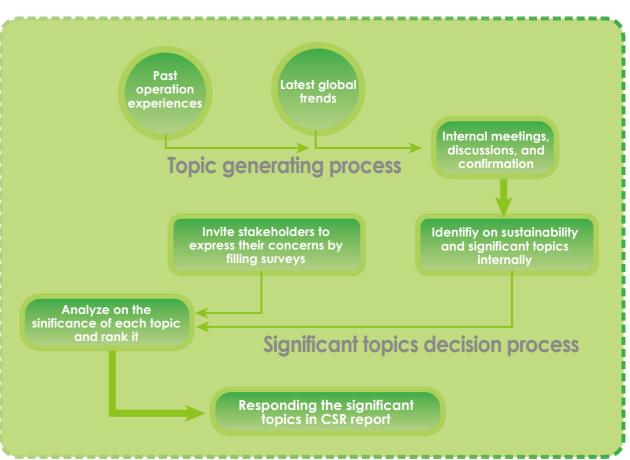
1.2 Engagement with the stakeholders

Tatung takes great concern on stakeholders' opinions. We have direct engagement channels for all stakeholders to collect their concerned topics in order to continue improve our CSR performances. Table 1.2-1 shows the list of stakeholders and their communicating channels.

Stakeholder Meaning to Communication Concerned Communication channels frequencies Tatuna groups Shareholders The investors who Governance -Shareholders'meeting -Once per year support Tatung and financial -Irregular shareholders' meetings, direct -Irregular performances phone line (+886-2-25925252 ext. 3258/3259), shareholder e-mail -Disclosure of financial information on -Every month official website and MOPS (market observation post system) Customer service, PM Customers The companies Product quality Irregular having business with Tatung The most valuable Labor rights, -Chairman's mailbox, HR mail box, -Irregular Employees complaint mechanism, scheduled assets welfares education and training, notice board -Biweekly HR newspaper -Once per 2 weeks -Health and Safety Committee in the -Once per 3 months headquarter and factories -Labor-management meeting -Once per 3 months Pollutant emissions, Direct phone lines, social charity/ Local Tatung's good Irregular communities neighborhood interaction with donation activities and parties local communities

Stakeholder groups	Meaning to Tatung	Concerned issues	Communication channels	Communication frequencies
Authorities	Instructors of Tatung	Compliance	-Onsite audits -Hearings, seminars	-Irregular -Irregular
Suppliers	Partners grow together	The quality of parts and products, the requirements regarding to hazardous substances	-Supplier complaint mailbox supplier@tatung.com -Supplier evaluation, annually re- evaluation -Supplier assessment	-Irregular -Once per year -Once per month
Consumers	Supporters of Tatung products	Product safety and labeling, leakage of personal information	TCPC phone lines (+886-800052666), Tatung 3C Stores, official websites, satisfactory survey, etungo online shopping website	Irregular

1.3 Identification of significant topics



Chapter 1 Identification of the stakeholders and significant topics



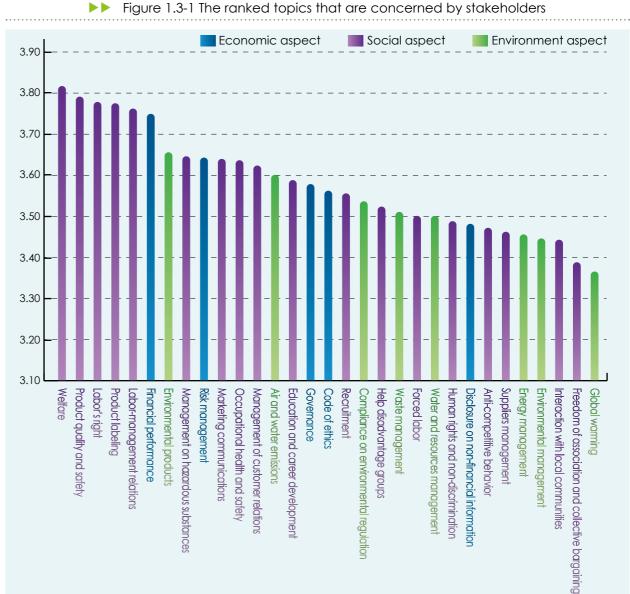


Tatung concluded 31 possible topics that may have impacts to the stakeholders and to the company based on the operation experiences and the latest global trends on sustainability such as GRI G4 indicators and UN Global Compact. The topics are listed on Table 1.3-1.

▶ Table 1.3-1 Tatung's sustainable topics

Economic aspect	Social aspect	Environment aspect		
Financial performance	Supplier management	Global warming		
Governance	Labor's right	Environmental management		
Code of ethics	Welfare	Energy management		
Risk management	Labor-management relations	Air and water emission		
Disclosure on non-financial information	Occupational health and safety	Wastes management		
	Education and career development	Water and resources management		
	Recruitment	Environmental products		
	Human rights and non- discrimination	Compliance on environmental regulation		
	Freedom of association and collective bargaining			
	Forced labor			
	Help disadvantage groups			
	Interaction with local communities			
	Anti-competitive behavior			
	Product quality and safety			
	Product labeling			
	Management on hazardous substances			
	Marketing communications			
	Management of customer relations			

In order to receive opinions from wide range of stakeholders, from 2016.12.23~2017.1.13 Tatung invited stakeholders to fill in surveys which included the 31 identified topics mentioned above. The data was analyzed and the most concerned topics were ranked in Figure 1.3-1.



Chapter 1 Identification of the stakeholders and significant topics

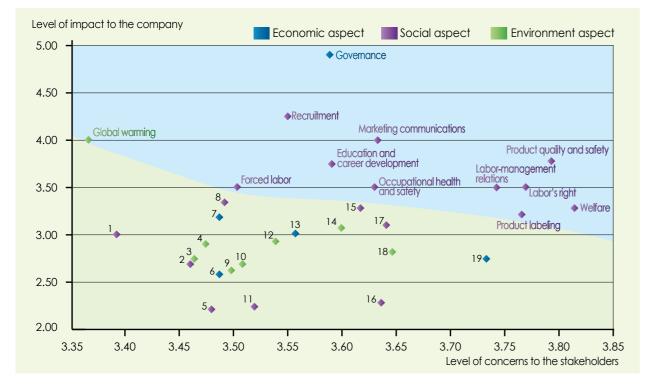




stakeholders and significant topics

During the identification process, CSR Reporting Group evaluated the probability, the influence, and the level of impacts that brought by the topics and graded them (grade 1~5). At the same time, the grades from inside and outside the company were evaluated and discussed by CSR Reporting Group and the combination grading for the topics that located on blue color region in Figure 1.3-2 were identified as the significant topics.

Figure 1.3-2 Demonstration of significant topics



Non-significant topics						
Economic aspect	Social aspect	Environment aspect				
7.Disclosure on non-financial information	1.Freedom of association and collective bargaining	3.Environmental management				
13.Code of ethics	2.Interaction with local communities	4.Energy management				
16.Risk management	5.Supplier management	9.Water and resources management				
19.Financial performance	6.Anti-competitive behavior	10.Wastes management				
	8.Human rights and non- discrimination	12.Compliance on environmental regulation				
	11.Help disadvantage groups	14.Air and water emission				
	15.Management of customer relations	18.Environmental products				
	17.Management on hazardous substances					

Under the identification process, twelve significant topics were indentified from 31 topics this year. The significant topics are governance, forced labor, recruitment, education and career development, occupational health and safety, labor-management relations, labor's right, welfare, marketing communications, product labeling, and product safety and quality. Topics in social aspect take great portion among all the significant topics. The most probable explanation could be the intensive media reporting in regarding to the proposal of amendment of "Labor Standard Act" in 2016, which led publics make more concerns on labor issues. In addition, as a responsible company, topics such as governance, product quality, and use of energy and resources are the topics which Tatung always concerns. The significant topics are responded in detail in the following chapters. The relevancy of the significant topics in the value chain is expressed on Table 1.3-2.

▶▶ Table 1.3-2 The boundar

			Within the	e organization	Outside organization		
Group	Significant topics	Aspects in GRI G4	Tatung Co.	Subsidiaries/ re-investment companies	Suppliers	GRI indicator	DMA page
Economic	Governance	-	•		-	G4-34	17~20,24
	Forced labor	Forced or compulsory labor	•	•		G4-HR6	38,39
	Recruitment	Diversity and equal opportunity	•	-	-	G4-LA12	40
Social	Education and career development	Training and education	-	•		G4-LA9, G4-LA11	43,44
	Occupational health and safety	Occupational health and safety		•	-	G4-LA5, G4-LA6	47,48
	Labor- management relations	Labor-management relations	-	•	-	G4-LA4	42
	Labor's right	Training and education	•	-	•	G4-LA11	43,44
	Welfare	Employment		•	-	G4-LA2	40,41,45
	Marketing communications	Marketing communications			-	G4-PR5, G4-PR7	35
	Product labeling	Product and service labeling	-	•		G4-PR3, G4-PR4	32,36
	Product quality and safety	Customer health and safety	-		•	G4-PR1, G4-PR2	29,31
Environment	Global warming	Emissions	•		-	G4-EN15, G4-EN16, G4-EN19	56~59

Note: ■ represents that Tatung having influence on; □ represents that Tatung having influence on part of subsidiaries or suppliers; - represents that Tatung have not affecting subsidiaries or suppliers yet.

Chapter 1 Identification of the stakeholders and significant topics



aries of significant topics

Chapter 2 Profile of Tatung Co.



2.1 Company profile

Established in 1918 and headquartered in Taipei, Tatung Co. has evolved into a conglomerate from its substantial heritage. From its inception, Tatung has abided by its founding values of "Integrity, Honesty, Industry, and Frugality". Tatung is listed on the Taiwan Stock Exchange (TSE) under the trading code of 2371.

Tatung is a leading brand for energy saving and green energy related systems and services in Taiwan. With the years of experience in smart grid industry, Tatung supports the government policy and has become the only one corporation nationwide that equipped with high-low voltage smart meter. Most of the smart meters, regardless for industry use or domestic use, are designed and produced by Tatung.

In the era of wide spread of cloud and IoT technologies, Tatung integrates her specialized electrical and systems technologies to provide variety of smart management system services, including smart community, smart building, smart home, smart health care, and smart monitoring solutions, to create a healthy, safe, low-carbon sustainable environment.

Currently, Tatung solar photovoltaic power generation system has been built in the residential, community, factories, dormitories, business premises of the roof to the groundbased landfill and water-type pond and other new areas. In 2016, we won Taoyuan City public housing, Taipei City public housing, Fu De Keng, and Taoyuan Landfills solar photovoltaic power generation system leasing tenders, total capacity of 34.93MW, completed implementations of the fourth phase of New Taipei City, Kinmen, Hsinchu, and Fu De Keng large solar photovoltaic power generation system. In addition, the smart building model "Tatung Palace mansion" also won Green Building Label and Intelligent Building Label, TIBA Gold Award, and APIGBA Silver Award.

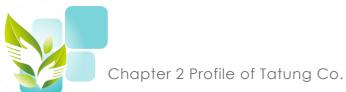
Chapter 2 Profile of Tatung Co.

As a conglomerate, Tatung's investees involve in some major industries such as optoelectronics, energy, system integration, industrial system, branding retail channel, and asset development. Those that are public listed on the Taiwan Stock Exchange include Chunghwa Picture Tubes (2475), Forward Electronics (8085), Shan Chih Semiconductor (3579), Green Energy Technology (3519), Tatung Fine Chemicals (4738: Emerging stock market), Elitegroup Computer Systems (2331), and Tatung System Technologies (8099). Please refer to Annex 1 for the list of consolidated entities.

Tatung received many awards and certifications on operations and products in 2016 (Table 2.1-3). Tatung also endorses initiatives in regarding care disadvantaged groups and employee's health (Table 2.1-4). All these acknowledgements from all sides are certainly the driving force behind the growth of Tatung.

Figure 2.1-1 Information of Tatung Co.





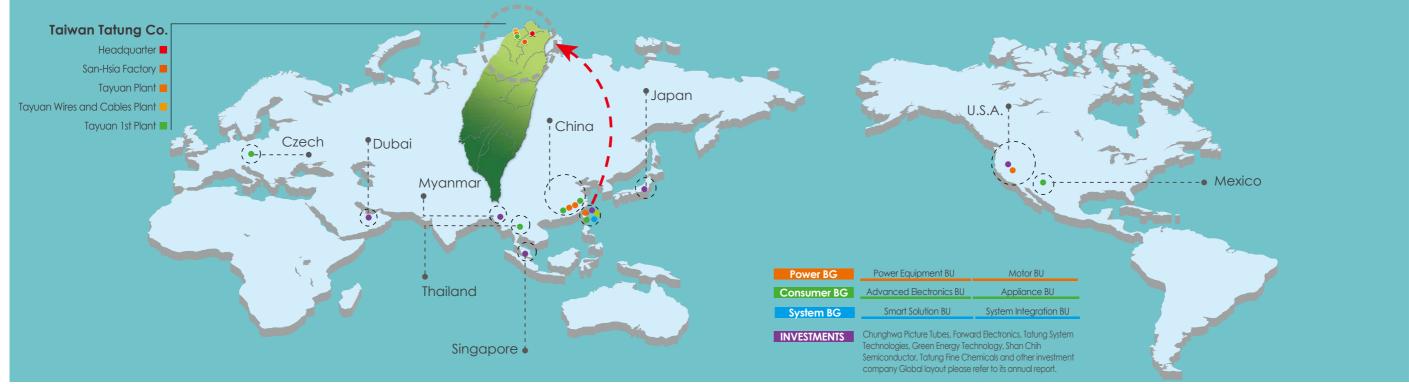
>> Table 2.1-1 Membership status in associations and organizations

Association/organization	Member	Managing role ¹
Taiwan Smart Grid Industry Association		
Importers and Exporters Association of Taipei		
Taipei Electrical Commercial Association		
Industrial Association of Taipei City		•
Taiwan Electrical Contractors Association		
Taiwan Electric Wire & Cable Industries Association		
Taiwan Electrical and Electronic Manufacturers' Association		
Taiwan Refrigeration and Air-Conditioning Engineering Association R.O.C.		
Taiwan Association of Machinery Industry		
Monte Jade Science & Technology Association of Taiwan		
Taiwan Institute for Climate Change and Energy		
Electric-Electrionic & Environmental Technology Development Association of R.O.C.		
The Third Wednesday Club		
Chinese International Economic Cooperation Association		
Taiwan Packaging Association		
Chinese National Association of Industry and Commerce, Taiwan		

Figure 2.1-2 Tatung Co. global network

Association/organization	Member	Managing role ¹
CNS Certification Mark Association, R.O.C.		
ROC-USA Business Council		
Industrial Safety and Health Association of the R.O.C.		
Taiwan Digital Television Committee	•	• • • • • • • • • • • • • • • • • • •
SINOCON Industrial Standards Foundation		
Information Service Industry Association of R.O.C.	•	
Taiwan Telematics Industry Association		
Taiwan Wind Energy Association	•	
Taiwan Water Pipe Engineering Industries Association		
Taiwan Information Storage Association	•	
Taiwan Environmental Engineering Association	• • • • • • • • • • • • • • • • • • •	
Advanced Industrial Cooperation Association		
Chinese Institute of Engineers		
Taiwan Society of Heating, Refrigerating and Air-Conditioning Engineers		
Taiwan Industrial Technology Association		

Note¹: Managing role includes director and supervisor.



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Chapter 2 Profile of Tatung Co.





Table 2.1-2 The main domestic subsidiaries of Tatung Co.

•••••	• • • • • • • • • • • • • • • • • • • •		
Optoelectronics	*Chunghwa Picture Tubes, Ltd.		
Opioelecironics	*Forward Electronics Co. , Ltd.		
	*Shan Chih Semiconductor Co. , Ltd.		
Energy Solutions Business	*Green Energy Technology Inc.		
	Tatung Forever Energy Co., Ltd.		
Retail Channel Business	Tatung Consumer Products (Taiwan) Co., Ltd.		
Electronics & Information	*Tatung System Technologies Inc.		
Business	Central Research Technology Co. , Ltd.		
Industrial Appliance Business	Toes Opto-Mechatronics Co. , Ltd.		
and System	Tatung SM-Cyclo Co. , Ltd.		
Chemical Engineering Business	*Tatung Fine Chemicals Co. , Ltd.		
Asset Development Business	Shan Chih Asset Development Co. , Ltd.		
·	Chunghwa Electronics Development Co. , Ltd.		
	Shan Chih Investment Co. , Ltd.		
Others	Tatung Medical & Healthcare Technologies Co. , Ltd.		
	Tatung Die Casting Co. , Ltd.		
	Chih Sheng Investment Co. , Ltd.		

Note: * Listed/OTC and Emerging companies.

Table 2.1-3 Awards received in 2016

Award	Description
Taiwan Excellence Award 2016	Silver Award: Tatung rice cooker (TAC- 03DW), Tatung Microcomputer Controlled Rice Cooker. Excellence Award: Air purifier, DC motor stand fan (wifi), split type air conditioner, split type conditioner.
2016 iF Award	Tatung Fusion Skillet (waterless cooker)
System Integration Award	Tatung Smart PV Atmospheric Water Generator
2016 Excellence in Engineering Project Award	Railway Electrification Project for Hualian– Taitung Line
Energy Conserving Award by Bureau of Energy	Taoyuan Wires and Cables Plant
Energy Saving Model by Ministry of Economical Affairs	-
Excellence Award for Leadership in Energy Conservation	-
Taiwan Corporate Sustainability Award – Corporate Sustainability Report Silver Award	2016 Tatung Corporate Social Responsibility Report
2016 New Taipei City Occupational Safety Award	San-Hsia Factory

▶ Table 2.1-4 Initiatives endorsed by Tatung Co.

Organization	ltem
Chinese Blood Donation Association	Corporate blood donation
Health Promotion Administration	Smoke-free work place
Health Promotion Administration	Healthy work place

2017

TATUNG CSR



2.2 Financial performances

Affected by the global economy in 2016, while Tatung continues to engage in corporate transformations and operational advancement, the overall operation in core business has improved significantly, but failed to make profits due to losses in the investments. Tatung however expects improvements with all the adjustments made and efforts put in over the years.

2016 Tatung standalone revenue was NT\$17.3 billion, operating loss was NT\$0.051 billion, together with non-operating income from investments, the net loss after tax was NT\$2.3 billion, which was NT\$1.0 loss per share. Even though Tatung's core businesses were still in deficit in 2016, our operating losses were greatly reduced to the break-even point, indicating the fruitful results from the company's management and transformations.

Regardless of the declination in appliance, motor and system group businesses, we strive for reducing costs and low-gross profit production lines, and we enhanced our service/maintenance capabilities to gain high margin orders, the overall gross margin is up from last year. Although recognition of oneoff loss was made during the process of adjusting the low-gross profit production which led to losses in core businesses, the losses have been reduced substantially comparing to that of 2015. Despite CPT and GET's reduction of losses compared to year 2015, the reduction of losses of several overseas investment businesses has recognized, and the large amount of profits of several overseas investment businesses from asset mobilization has also recognized in 2015, besides, Elitegroup Computer Systems has recognized a huge amount of bad debt provisioning in 2016 and San Chih Assets Development Co., Ltd. has not recognized the profit for the construction projects. Therefore the losses increased compared to year 2015 which led to NT\$1.67 billion net loss in investments in 2016, a slightly increase from year 2015 in which investment profits were recognized.

Tatung operates normally on a daily basis and accepts no financial support from the government. For more detailed financial performances, please look into "Tatung 2016 Annual Report" which can be downloaded at:

http://www.tatung.com/Content/annual-report.asp

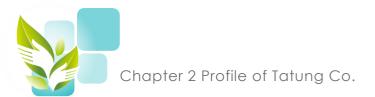
▶ Table 2.2-1 Financial income and expense of Tatung Co.

	Item	2012	2013	2014	2015	2016
	Operating income	32,185,089	24,087,818	21,295,466	18,151,104	17,259,632
	Realized gross profit	2,960,479	2,394,002	1,846,739	1,581,503	2,404,376
nit:	Personnel expenses ¹	2,966,312	2,810,058	2,700,133	2,518,948	2,403,307
IT\$ Thousand	Net income	160,055	(257,408)	(874,725)	(966,334)	(51,462)
)represents egative values	Non-operating income and expenses	(4,200,912)	(1,490,473)	1,209,308	(2,107,282)	(2,363,313)
	Income tax benefits	22,226	136,473	28,956	(1,399)	70,830
	Net income after tax	(4,415,092)	(1,364,192)	1,288,947	(3,750,958)	(2,765,124)
	Earnings per share (NT\$)	(1.74)	(0.70)	0.16	(1.35)	(1.03)
	Dividends per share (NT\$)	0	0	0	0	0

Note 1: Personnel expenses include salaries, staff labor and health insurance, pension, and others.

Chapter 2 Profile of Tatung Co.





2.3 Services and products

Tatung holds three business groups. To sustain strong and long-term growth, Tatung focuses particularly on the development of advanced technologies and global network of operation. With her overseas branches expanding into 12 countries, Tatung is in a solid position to deliver products more efficiently and render customer services more effectively.

Global warming caused by climate change has brought risks to the operation of the business, but also created opportunities. In view of energy saving and carbon reduction has become the subject of global attention; Tatung is committed to the infroduction of energy-saving related products, systems and services. The three business groups offers a variety of high efficiency of consumer electronics and home appliances, motors, electrical equipment and automation products, system to smart grid, smart community and smart home (Please see Annex II for product information). Tatung's future development priorities as follows:

Consumer Business Group

Based on the theme of Aesthetic Life, Health and Energy-Saving, our team brings a superior design capability into full play, and we introduced and applied the IoT technologies into our product development of smart appliances and have received approval from international awards. In 2016, to strengthen our promotion on Click-and-Mortar, the Online to Offline (O2O) Business Model, we have launched a campaign of publicity for a series of white colored appliances, which has initiated discussions to increase business sales and to enhance brand image. In 2017, we are releasing more aesthetic-designed home appliances on the market which are combined with product, marketing, and channel. In the international market, we will be focusing on the US and ASEAN markets, coordinating with the overseas subsidiaries and dealers to release the localized products, and we will take part in the Southern Policy to promote the Tatung brand.

System Business Group

Currently, Tatung solar photovoltaic power generation system has been built in the residential, community, factories, dormitories, business premises of the roof to the ground-based landfill and water-type pond and other new areas. We cooperate with the Time-of-Use (TOU) electric rate policy, to resolve the electricity shortage problem. We also take part in the new generation of smart meter project, and it can be estimated that the implementation of smart meter will contribute to the GDP by NT\$ 41.3 billion. Tatung will become the only one corporation nationwide that equipped with high-low voltage smart meter, and we support the government policy and we grasp the business opportunity.

Looking forward to the future, we will continue to provide "professional techniques for solar power system planning and installation", to promote renewable energy. To develop power plant maintenance business opportunities by having mechanical and electrical integration capacity and monitoring technology, we believe Tatung will become Taiwan's leading manufacturer of solar power, we hope that the system business.

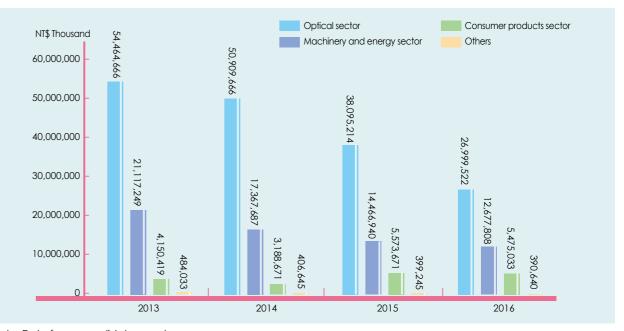
Power Business Group

Tatung continued the previous year's adjusted strategy to remove low gross profit production line, we are also in the process of developing new energy-saving, highly efficient products. In 2017, Tatung expects to highly efficient and smart system solutions to provide more energysaving and safer power and engineering products, to collaborate with overseas investment companies to expand the market share in power plants, business buildings and public construction projects.

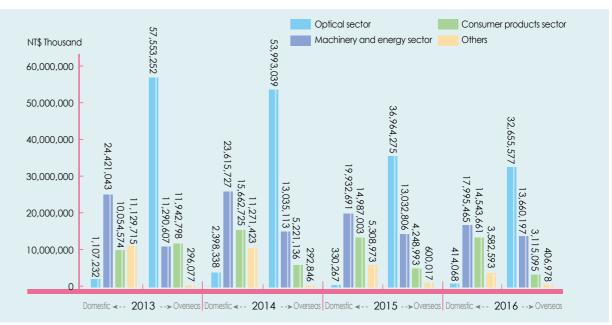




The production values and sells information are shown on Figure 2.3-1 and Figure 2.3-2.



Note: Data from consolidate report



Note: Data from consolidate report

▲ Figure 2.3-2 Tatung's domestic and overseas sales information

▲ Figure 2.3-1 Tatung's production amount



Chapter 3 Structure and governance

Target

Governance

- Short-term: Establish principles regarding to corporate governance and modify them when receiving new request from authorities.
- Mid-term: All the operations follow related governance principles and indicators in Corporate Governance Evaluation.
- Long-term: Managers and employees of Tatung follow ethical principle to avoid breaching regulations and ensuring company's sustainable operation and performance, as well as concerns about social issues and practices corporate social responsibility.

Published the revised Tatung Corporate Social Responsibility Practice Principles in December 2016.

Performances

Disclosure on non-financial information

- Short-term: Publish CSR report every year.
- Mid-long term: Follow GRI Standards to publish CSR report since 2019 (otherwise requested by the authority).

Published 2016 Tatung Corporate Social Responsibility Report in June 2016 (for the 15th consecutive year) and disclose it on Tatung official website and MOPS.

Performances

3.1 Corporate structure

The governance structure of Tatung is shown on Figure 3.1-1. The top manager is Chairman, Weishan Lin, and he does not have any other administrative position. Apart from the administrative divisions, Tatung is also consisted with Power BG, Consumer BG, System BG, and domestic/ overseas subsidiaries.

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Note: The chart is updated to April, 2017.

Note 1: Owns Tayuan Plant and Taoyuan Wires and Cables Plant at Dayuan Industrial Park in Taoyuan City. Note 2: Owns San-Hsia Factory in Sanxia district, New Taipei City. Note 3: Owns Taoyuan 1st Plant in Dayuan Township, Taoyuan City. Note 4: Owns Electrical Meters Center at Tayuan Plant.

▲ Figure 3.1-1 Tatung operation structure

Chapter 3 Structure and governance





operation structure





3.2 Governance

Tatung works closely with changing regulations and observes the world current events to the construction of a sound corporate aovernance framework. In recent years, we have faced serious challenges on business; we not continue with ongoing organizational and physical adjustment, the focus of operations and integration of group resources, but also review and revise the relevant corporate governance approach to enhance the operational efficiency of corporate governance.

Tatung corporate governance best practice principles

In order to establish sound corporate governance system, Tatung adopted the principles of Taiwan Stock Exchange Corporation (TWSE) and the GreTai Securities Market (GTSM) and published "Tatung corporate governance best practice principles". The principles are agreed by board of directors and aiming to achieve the followings:

1.Protect the rights in interests of shareholders.
2.Strengthen the powers of the board of directors
3.Fulfill the function of supervisors
4.Respect the rights and interests of stakeholders.
5.Enhance information transparency.

Tatung corporate code of ethics

In order to guide the directors and managers of ethical conduct, for example, prevent conflicts of interest, to avoid the chance of personal interests and fulfill the duty of confidentiality, fair dealing, protection and proper use of company assets, to follow the laws and regulations, to encourage the reporting of any violations of law or ethical behavior and conduct of disciplinary measures, Tatung has developed 'Tatung corporate code of ethics" and agreed by the board of directors.

Tatung corporate ethical principles

In order to establish an ethical and sound management of corporate culture development

to build up a good business mode of operation, risk control mechanism and sustainable business environment, Tatung published "Tatung corporate ethical principles". The principles prohibit director, supervisor, manager, employees, and mandataries or persons having substantial control shall not conduct unethical behavior. Ethical training and education are conducted among the mentioned personnel regularly. Persons and companies who have business with Tatung are invited to attend the education to fully understand the commitment made by Tatung.

Shareholders' meetina

Shareholders' meeting is consisted with each shareholder and held once per year. Extraordinary shareholders' meetings are held under exceptional circumstances. Each shareholder has right to express his/ her opinions to the company and involves in decision making with votes. Tatung has a group which is responsible for gathering/disclosing company's information and responding to shareholders. Tatuna also setup company's official site to disclose the related governance news and company activities and to act as a communication channel between the company and shareholders'.

Note 1: Contact window for shareholders http://www.tatung.com.tw/home/contactus

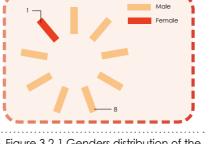
Board of directors

The highest governance body in Tatung is board of directors. The members of the board are voted by shareholders and responsible for company's operation performances. The board had 9 directors and 3 of them were independent directors. All the directors have professional qualifications in many fields and continuously to take trainings to enhance their ability to run a company. The detailed information about the board of directors is shown on Table 3.2-1 and age and gender distributions are showed on Figure 3.2-1 and Figure 3.2-2. In 2016, the board held 8 meetings and the major resolutions are listed on Table 3.2-4. In addition, when there is event of conflicts of interest during board of directors' meeting, Tatung follows related regulations to resolve it. No conflict of interest event was occurred in 2016.

Note: Director Wei-tung Lin resigned on 2017.3.10.

Name	Nationality or corporate seat	Title	Audit committee	Compensation committee
Mr. Wei-shan Lin	Republic of China (Taiwan)	Chaiman		
Ms. Wen-yen K. Lin	Republic of China (Taiwan)	Director		
Mr. I-hua Chang	Republic of China (Taiwan)	Director		
Mr. Lung-ta Lee	Republic of China (Taiwan)	Director		
Representative of Tatung University Mr. Huo-yen Chen	Republic of China (Taiwan)	Director		
Mr. Peng-fei Su	Republic of China (Taiwan)	Independent Director	0	0
Mr. Tzong-der Liou	Republic of China (Taiwan)	Independent Director	0	0
Mr. Chi-ming Wu	Republic of China (Taiwan)	Independent Director	0	0

Note: Director of Wei-Tung Lin had resigned on March 10, 2017.



▲ Figure 3.2-1 Genders distribution of the board of directors.

Chapter 3 Structure and governance

▶▶ Table 3.2-1 List of board of directors and functional committees

Job title assumed in the Company and any other compan

Chairman of Chunghwa Picture Tubes, Ltd., Chairman of Forward Electronics Co., Ltd., Chairman of Shan Chih Semiconductor Co., Ltd., Chairman of Green Energy Technology Inc., Chairman of Tatung Consumer Products (Taiwan) Co., Ltd., Chairman of Shan Chih Asset Development Co., Ltd., Chairman of Tatung Fine Chemicals Co., Ltd., Chairman of Toes Opto-Mechatronics Co., Ltd., Chairman of Tatung SM-Cyclo Co., Ltd., Chairman of Chunghwa Electronics Development Co., Ltd., Chairman of Tatung Die Casting Co., Ltd., Chairman of Tatung Medical & Healthcare Technologies Co., Ltd., Chairman of Shan Chih Investment Co., Ltd., Chairman of Tatung Company of Japan, Inc., Chairman of Tatung Electronics (Singapore) Ptd. Ltd., Chairman of Tatung Electric (Singapore) Pte. Ltd.

President of Tatung Company, Chairman of Tatung Information (Singapore) Pte. Ltd., Chairman of Tatung Mexico S.A. de C.V., Chairman of Tatung Czech s.r.o., Chairman of Elitegroup Computer Systems Co., Ltd.

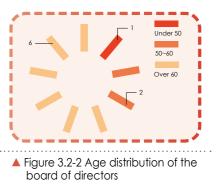
Chairman & President of Shan Chih Asset Development Co., Ltd., Director of Tatung Industry Company, Director of Cheng Sheng Broadcasting Corp., Director of Chunghwa Electronics Development Co., Ltd., Chairman & President of Chih Sheng Realty Co., Ltd., Director of Kuender Co., Ltd.

Director & President of Shan Chih Semiconductor Co., Ltd., Director of Tatung Fine Chemicals Co., Ltd., Director of Green Energy Technology Inc., Director of Greater Power Ltd., Director of Tatung Company of Japan, Inc., Director of Phecda Technology Co., Ltd., Chairman & President of Chih De Investment Co., Ltd., Chairman of Ultra Energy Holdings Ltd., Chairman of Ultra Energy (Weifang) Technology Co. Ltd., Chairman of Shang Chih International Chemical Industry Co., Ltd., Chairman of Huaian Tatung Advanced Technology Materials Co., Ltd., Chairman of Wujiang Shanghua Material Technology Co., Ltd., Chairman of Wujiang Shang Huah Plastic Co., Ltd., Chairman of Dongguan Tongli Trading Co., Ltd., Director of Chih Sheng Investment Co., Ltd., Director of Chunghwa Electronics Development Co., Ltd.

President of Tatung High School

Senior Vice General Manager in Investment Department, Cheng Ye Assets Management Co., Ltd., Independent Director, San Chih Semiconductor Co., Ltd.

Professor, College of Law, National Chenachi University, Director, JinWen University of Science & Technology Managing Supervisor, Central News Agency, Chairman, Teacher Grievances Committee of Ministry of Education, Commissioner, Central Election Commission. Associate Professor, Department of Finance, National Chengchi University, Independent Director, TSC Auto ID Technology Co., Ltd.



2017 TATUNG CSR



Title	Name	Attendance in person	Attendance by proxy	Attendance rate (%)	Notes
Chairman	Wei-Shan Lin	8	0	100	
Director	Wen-Yen K. Lin	8	0	100	
Director	I-Hua Chang	7	1	88	Actual attendance rate: 100%
Director	Wei-Tung Lin	4	0	50	
Director	Lung-Ta Lee	7	1	88	Actual attendance rate: 100%
Director	Tatung University / Huo-Yen Chen	8	0	100	
Independent Director	Peng-Fei Su	8	0	100	
Independent Director	Tzong-Der Liou	8	0	100	
Independent Director	Chi-Ming Wu	7	1	88	Actual attendance rate: 100%

▶▶ Table 3.2-3 Status of the board of directors' meeting

Note: Director of Wei-Tung Lin had resigned on March 10, 2017.

▶ 表 Table 3.2-4 Major resolutions of the board of directors

Date	Major resolutions
2016.03.23	The board of directors resolved to convene the 2016 Regular Shareholder's Meeting.
2016.05.04	Directors' resolved no dividend distribution in year 2016, no dividend employees' compensation and directors' remuneration in year 2015. Supplementary information on 2016 Annual General Shareholder's Meeting.

Audit committee

Tatung has Audit Committee (which is responsible to Board of Directors) to review and assess the qualitative aspects of financial reports, the registered accounting firm's selection, independence and qualifications, the effectiveness of the systems of internal control system.

Audit Committee (functional)

The board of directors also has Audit Committee (functional) which is responsible for oversight of the Company Act, Securities and Exchange Act, and such other related laws and regulations. Table 3.2-5 shows the status for the attendance of Audit Committee members.

表 Table 3.2-5 Status for the attendance of Audit Committee member	

Title	Name	Attendance in person	Attendance by proxy	Attendance rate (%)	Notes
Independent Director	Peng-Fei Su	8	0	100	
Independent Director	Tzong-Der Liou	8	0	100	
Independent Director	Chi-Ming Wu	7	1	88	Actual attendance rate: 100%

Compensation committee

The Compensation Committee is responsible for approving the Compensation Committee Charter for intensifying corporate governance and consolidating the director and executive compensation programs. Table 3.2-6 shows the status for the attendance of Compensation Committee members.

In regarding to the Board's performances, Tatung Co. evaluates the performances in accordance to "Corporate governance self-evaluation indicators" and reports the results to Audit Committee (functional). Tatung Co. authorizes the board of directors to determine the directors' traveling expenses and remuneration based on the contribution to the operations of the Company with reference to the domestic and outside the industry standards agreed (shown on Table 3.2-7). The president, vice president and associate adhere to the orders of the Board to deal with the company's business. The appointment, dismissal and remuneration are following the Companies Act. Allocation of rewards such as the company has a surplus, and the other in accordance with the provisions of Companies Act.

>> Table 3.2-6 status for the attendance of Compensation Committee members

Title	Name	Attendance in person (B)	Attendance by proxy	Attendance rate(%) (B/A)
Convenor	Tzong-Der Liou	2	0	100
Committee	Peng-Fei Su	2	0	100
Committee	Chi-Ming Wu	2	0	100

▶▶ Table 3.2-7 Remuneration paid to directors in 2016

								01111114	moosunu	
		Remuneration to directors								
		Remune	ration (A)	Retirement	pension (B)	Remuneration allocated from earnings (C)		Business execution expenses (D)		
Job title	Name	The Company	All companies included in Financial statements	The Company	All companies included in Financial statements	The Company	All companies included in Financial statements	The Company	All companies included in Financial statements	
Chairman	Wei-Shan Lin	10,059	11,109	-	-	-	140	-	2,714	
Director	Wen-Yen K. Lin	-	4,400	-	-	-	1,500	120	2,950	
Director	I-Hua Chang	-	-	-	-	-	-	120	490	
Director	Wei-Tung Lin	-	-	-	-	-	-	120	190	
Director	Lung-Ta Lee	-	60	-	-	-	-	120	600	
Director	Huo-Yen Chen (Representative of Tatung University)	-	-	-	-	-	-	120	120	
Independent- Director	Peng-Fei Su	3,200	3,632	-	-	-	-	-	-	
Independent- Director	Tzong-Der Liou	2,720	2,720	-	-	-	-	-	-	
Independent- Director	Chi-Ming Wu	2,450	2,450	-	-	-	-	-	-	

Note: Please refer to 2016 Tatung Annual Report page 19-20 for completed data.

Chapter 3 Structure and governance



Unit NT\$ Thousand





▲ Figure 3.2-3 Tatung internal control system statement

Internal control system and internal control committee

In order to promote the effective operation and ethical management of the company, Tatung Co. established "Internal Control System".

The mission is to:

- 1. Ensure the enforcement of company policies and rules.
- 2. Avoid the waste, lost and non-efficient use of assets.
- 3. Ensure the accuracy of accounting and operating information.
- 4. Evaluate the performances for each division.

Internal control system covers all operations of Tatung, including accounting, finance, planning, organization, control and management, and information about sales, production, purchasing, materials, engineering, personnel and research and development. Tatung follows "Regulations Governing Establishment of Internal Control Systems by Public Companies" proclaimed by Financial Supervisory Commission, dividing the business operations to Sale and receipt cycle, Purchase and payment cycle, Production cycle (environment, health and safety issue included), Labor and wage cycle, Finance cycle, Fixed asset cycle, Investment cycle, and Research and development cycle, as well as setting out the management controls for data access and other activities. Tatung monitors and controls the system and operation procedures continuously by carrying out the internal auditing and review meetings of Internal Control Committee. Such practice can enhance the internal control system and optimize the efficiency of corporate governance. Figure 3.2-4 shows Tatung internal control system statement.

Internal control system is not only applied in Tatung but also applied to Tatung's subsidiaries. The subsidiaries are graded into different levels according to their scales. Different levels have different audit frequencies.

In addition to internal control system, Tatung has introduced and maintained various of management systems in the factories for specific topics, such as ISO14001 (environment), OHSAS18001 (health and safety), ISO9001 (quality) and others. The factories follow the procedures of the management systems to review and update the related laws and regulations. At the same time, the factories conduct internal audit and management review to ensure the operations can comply with the laws and regulations. The administrative in headquarter also announce the latest and related regulations to the employees by publishing on the internal website and/or through e-mails. In this way, the employees will gain the knowledge of regulations and avoid breaching them at work.

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▲ Figure 3.2-4 Regulation promotions on internal website

Risk management

When facing on rapid changing business environment and climate change, Tatung assigns responsible departments (Table 3.2-8) to process risk assessment on significant topics. Table 3.2-9 shows Tatung's risks and counter measures.

There was a fire incident on Dec. 4th, 2016 at the headquarter and the fire was put out immediately. The space was used to store documents and some of testing instruments. Tatung has insurance on buildings and properties hence such incident had no-significant impact to the company in financial and operating aspect. We will enhance the management on electricity safety and conduct regular audit on electrical devices according to relevant regulations.

Risks	Bodies in charge	Responsibilities		
Strategy and operation risk	 Board of directors. High-level management (chairman, president). Management of each factory and division (general manager, director, and center manager). 	 Stipulation and implementation of management policies. Assessment and analysis of operation performance. 		
Market risk	Sales unit of each factory and division.	Business and sales promotions as well as market research and evaluation.		
Financial and liquidity risk	Finance & Accounting Division.	Final accounting of cost, funds allocation and control, and hedging of interest and exchange rates.		
Legal risk	Legal Division	Process of litigation and non- litigation cases		

Table 3.2-9 Risks and counter measures of Tatung

Category	ltem	
	Change in management of the company	Tatung has a strong and the change in the mana
peration	Non-ethical behavior	 Tatung states that the or accept gifts of other corporate managements and acceptance of b Tatung has established ensuring the implement annual audit plans bat the Board its audit rep Tatung has a mechan employees' unethical inspects the reported interest.

Chapter 3 Structure and governance



re of risk management

Countermeasures

d stable management team, and there is no risk from nagement of the company.

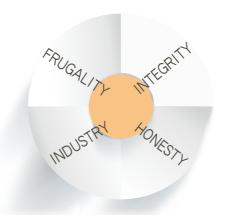
e employees are prohibited to perform malpractices ners in regarding to their jobs on company rules, ethical ment best practice principles, and business ethics employees. Tatung Co. also establishes rigorous and g system and internal control system to prevent bribery bribes, illegal campaign contributions.

ed effective accounting and internal control systems for ientation of policies, and the internal auditors formulate based on the results of the risk assessment and report to aport.

nism of processing employees' complaints for al conducts. The company maintains secrecy and d contents as well as protects informants' rights and



Category	ltem	Countermeasures
Operation	Changes in technologies on the financial position and operation of the company	 With the mass demand for energy efficiency & carbon reduction technique to cope with global warming, Tatung has developed deep technical foundation, kept putting efforts on research & development, and expanded the business of key products as well as system aggressively in smart grid to ensure its technology and market leading position in domestic electricity generation, power transmission & distribution and energy management. Tatung has strived to carry on fine tradition, and reinforced to develop high-quality green home appliances with health, environment protection, energy saving and high efficiency concepts to increase the sales performance and profit. Tatung's focus is on developing visual products, such as LCD TVs and LCD monitors, which offer bright market prospects. With the coming of age of personal high-frequency radio communication, Tatung is actively exploring opportunities in 4th generation wireless communications business.
Finance	Interest rate	 Derivatives can be used as a hedge against interest rate fluctuations for Tatung's long-term debts. When considering mid to long-term bond issues, Tatung carefully sets its target interest rate to lower its interest rate risks as much as possible. For example, Tatung's offshore exchangeable corporate bond issue offers a fixed interest rate, while its domestic secured convertible bond offers a zero coupon rate. secured convertible bond offers a zero coupon rate.
	Exchange rate	Tatung has a natural hedge against currency fluctuation as its business involves imports and exports. It also utilizes derivatives to hedge the remainder of its foreign exchange position that is exposed to currency exchange risks. The management of risks involving such derivatives are set forth in Tatung's "Operational Procedures for Derivatives Treading." Tatung also has an internal control system to supervise the loss limit of foreign currency transactions.
Legal	Changes in policies and laws	Tatung carefully monitors any changes in local and foreign policies and makes appropriate adjustments in Tatung's internal control system and operations when necessary. Tatung's R&D units and financial department continues to avail of and seek various investment incentives, such as tax credit, granted by the Ministry of Economic Affairs and other government agencies.
Market	Concentration of sales	Tatung will diversify its customer base in order to reduce the concentration of sales.
MUIKEI	Concentration of purchase	Tatung will arrange for alternative sources for purchase in order to reduce the concentration of purchase.
Environment/	Environment	 Continue to run environmental management system to elevate environmental performance. Conduct "Pollution Prevention Pays" program and internal control system to prevent the violations of regulation.
health and safety	Health and safety	 Continue to run occupational health and safety management system to elevate health and safety performance. Conduct "Disaster Prevention Pays" program and internal control system to prevent the violations of regulation. Conduct monitoring on operation site, job safety analysis and establish safety S.O.P.
	Carbon emission	Conduct GHG emission inventory and energy saving projects.
	Water resource	Promote water saving projects.
Climate change	Loss from disasters	Tatung makes property insurance to transfer the risks. Tatung also requests engineers to provide improvement recommendation for the potential flooding areas. The factories then enhance their preventing plans to reduce the level of losses.



Corporate social responsibility

Policy and management

Established in 1918, the foundation of the company is built on four fundamental values - integrity, honesty, industry, and frugality. They are represented as the essence of the company's commitments to our stakeholders. Mr. T. S. Lin, Chairman Emeritus of the company further extended the precepts behind these core values to serve as the guidelines for the company's continued success and prosperity. To be able to fulfill corporate social responsibility and contribute to the progress of economy, environment and the community, Tatung stipulated "Tatung corporate social responsibility best practice principles" to manage the economy, environment and social risks and impacts in 2014. The principles act as guidance for implementing corporate governance, sustainable development and the environment, the maintenance of social welfare, strengthening CSR disclosure. We updated the principles based on the recommendation issued by the authority in Dec., 2016. General Administration Division is responsible for CSR promoting and managing. The results and performances will be reported to board of directors regularly.

Disclosure on non-financial information

In order to actively and effectively disclose company information and show the achievements in sustainable development, Tatung followed GRI (Global Reporting Initiative) framework and started to publish "Tatung Corporate Environmental Report" since 2002. Starting from 2008, the environmental report was renamed to "Tatung Corporate Sustainability Report" due to the balance of disclosed information. From 2015, with the request from the authority, we once again changed its name to "Tatung Corporate Social responsibility Report".

GRI published "GRI Standards" in 2016 and this "Standards" can make a company present information in economic, society, and environment easier and more transparent and Chapter 3 Structure and governance



hence benefit to communicate with stakeholders. We have made schedule to edit and verify "2019 Tatung Corporate Social Responsibility Report" by using GRI Standards.

Tatung commits that we will publish CSR report in June every year to be in accordance with our CSR best practice principles and the request by authority to disclose Tatung's performances in the economic, social and environment. The report works as a tool for communicating with stakeholders. Tatung also encourages her subsidiaries to issue CSR report. Currently CPT and GET also issue their CSR report every year.



20

TATUNG CSR





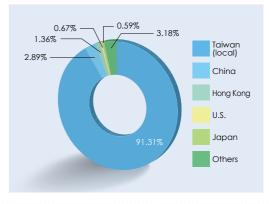
Supply chain management	Product responsibility	Product labeling	Sales	Customer management
100% of new supplier signs back the supplier commitment letter. 100% of new suppliers has signed back the supplier commitment letter Performance	 Short-term target: Complete establishment of ISO 9001:2015 in the factories by the end of 2017. Mid-long term targets: Continue to run ISO/IEC 17025 in testing labs and pass certification. Design and manufacture with national and international standard and pass certification. All products will pass tests then can produce and sale. Strengthen quality control in supply chain, also conduct DFMEA/ PFMEA and incorporate into Design Guideline Check List. Upholds customer first, total participation, the six fundamental powers to raise product quality. 	 Short-term target: All air- conditioners change label from EER to CSPF. Mid-long term target: Establish feedback and anti-recurrence mechanisms 100% of household air conditioners has labeled with CSPF since 2017.1.1. Performance 	 Aware of change in regulation and avoid violation upon sales. Maintain online shopping platform and establish auto correction measure. O violation from advertisement or promotion activities Performance 	 Continue to manage customer information in accordance to regulation. Satisfaction above 94% for repair service O complaints about information leaking from the customers in 2016. Repair satisfaction 94.34%in 2016. Performance

4.1 Supply chain management

Tatung believes that with good relationship with decent suppliers can make sure getting high quality parts/products to raise productivity to share the benefits to the customers around the world. Hence, Tatung conducts internal control and related management procedures to manage and introduce new suppliers. Regular auditing is conducted in BUs and subsidiaries.

Good quality, competitive price, on time delivery, and service are the first consideration when Tatung purchases raw materials, parts and products. Tatung also prefers purchase from local suppliers in Taiwan in order to support local business and fulfill social responsibility. The main suppliers are from Taiwan, followed by China. The details are list in Figure 4.1-1. Meanwhile, in order to maintain excellent product quality, Tatung requests suppliers to use brand new materials in providing main materials, parts, and products.

In addition, Tatung requests suppliers to fulfill corporate social responsibility together by adding anti-corruption and human rights (human rights, freedom of association, child labor, and forced labor) clauses in the contract. Also from 2015, we started to request suppliers to sign a commitment letter, which includes health and safety, environmental protection, human rights topics. The commitment letter is a must have document to become Tatung' s supplier. In 2016, all the new suppliers have signed back the commitment letters. We will continue this policy and expect the existed suppliers to sign back the commitment letter.



▲ Figure 4.1-1 Suppliers' geographic distribution in 2016

►► Table 4.1-1 Summary of the commitment letter

Category	Commitment
Non-corruption	Refuse to offer or accept any improper advantages.
Human rights and labor conditions	Comply with national and international regulations, policies or guidance in regarding to human rights.
Environmental protection	Comply with environmental protection regulations.
Corporate social responsibility	Comply with Tatung's and the supplier's ethical and CSR policies.

Chapter 4 Supply chain management product responsibility and customer service





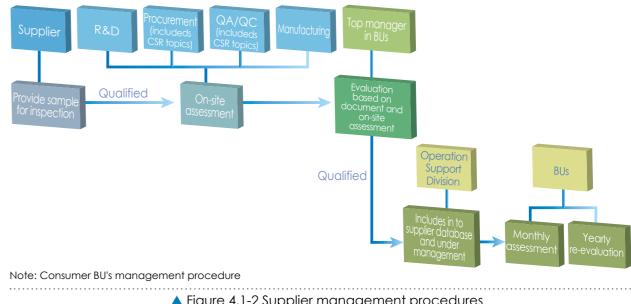
Introduction and management on suppliers

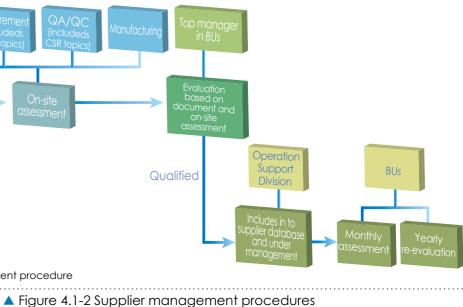
Tatung groups her suppliers into four categories; each category has its own introducing procedures and evaluation standards. The introduction of the new supplier in Category I requires on site assessment by evaluation team. The assessment content mainly includes design, technical capabilities, quality management, manufacturing capabilities and management capacity. The introduction of the new supplier in Category II requires only document review. For construction category, the introduction of the new supplier requires on site assessment. So far, Consumer BU has already implemented CSR related topics into on site assessment, we will implement this mechanism into all BUs from July, 2017. In addition, Tatung also evaluates the management of hazardous substances (RoHS and REACH), conducting safety measures for hazardous job, and implementation of environmental management system as an extra evaluation for introduction of a new supplier. The detailed management measures are shown on Table 4.1-2 and Figure 4.1-2. The supplier with assessment result above B grade can then be introduced. All suppliers are requested to sign procurement contract and commitment letter.

Table 4.1-2 Category of suppliers and introducing procedur	es

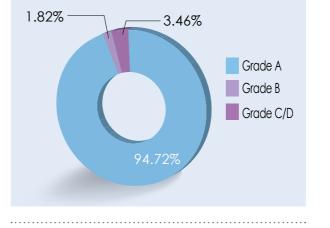
Category	Classification criteria	Introducing procedure	Management
Category I	 Important materials (parts, components, half-ready products, and products). ODM/OEM Outsourcing (including full case, manufacture only, product only). Significant to product quality that need intensive management and tutoring. 	3. Sign commitment letter	 Monthly assessment¹ Annually re- evaluation²
Category II	 Suppliers, who provide raw materials, ready to sale products, imported components, with less quality risks. Suppliers who are world famous company with top capability in product and QA/QC. 	 Document review Sign procurement contract Sign commitment letter 	/
Construction	Suppliers who build factory, apartment, office building, system installation, or repair project.		Evaluation after the case is completed
Others	 Suppliers who provide office appliances, hard wares, software, waste disposal, verification, etc. Suppliers who provide instruments or equipments. Technical maintenance service. 	 Sign procurement contract Sign commitment letter 	Monthly assessment ¹

Note 1: Increase or decrease procurement amount based on the result of monthly assessment. Note 2: Maintain business or search for second source based on the result of re-evaluation.





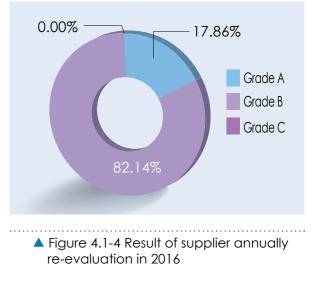
For suppliers who already cooperate with Tatung are implemented monthly assessment in aspect of quality, delivery, price, and service (Figure 4.1-3). Any non-conformity will be requested to correct. An annually re-evaluation is periodically implemented for main components suppliers, listed component suppliers, and outsourcing suppliers. Tatung wishes the suppliers who collaborate with us can arow together. As for the safety of the service-providing suppliers (construction, waste disposal, repairing) who operate in the factories and subsidiaries, Tatung stipulated "Tatung Health and Safety Management Method for Contract Suppliers" to make sure all this type of suppliers can follow it to reduce the risk from accidents.



▲ Figure 4.1-3 Result of supplier monthly assessment in 2016



Chapter 4 Supply chain management product responsibility and customer service







4.2 Product responsibility

Quality management

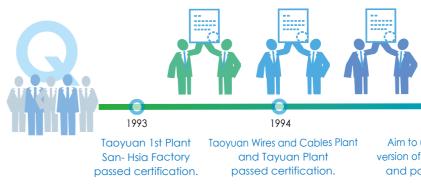
Product quality and safety is the keystone of sustainable operation for a company. By providing high quality and safe products can build the brand image, enhance competitiveness and create high-profit, low-risk business model, and achieve a win-win situation for consumers and company. Based on this philosophy, Tatung have established ISO 9001 and passed the certification since 1993 (as shown in Table 4.2-1). The system can implement standardization, deviation reduction, as well as a tool to pass down the knowledge and experiences internally. In addition, they system can enhance the management capability, product quality stability, reduce product defect rate and reduce complain. The system can also enhance confidence of customers, thus expanding the market and enhancing competitiveness.

ISO published ISO 9001:2015 in September, 2015 and gave three years of time for companies to update their quality management system. Tatung has already put lots of effort into updating work. Our target is set to complete all the version updating and pass certification before September 2017 (as shown in Figure 4.2-1).

Other than the management systems in the factories, Tatung has her own Calibration Lab and Tatung Environmental Research Center in headquarter. These two laboratories provide accurate measuring and calibration test services and hazardous substances testing service. In addition, Tatung has Transformer Testing Lab, Switchgear Testing Lab, Air Condition Facility Testing Lab, and Motor Testing Lab in the factories (as shown in Table 4.2-2) to provide the assurance of excellent quality.

▶ Table 4.2-1 Tatung product acquired ISO 9001

Factory	Registered product	Register date
Taoyuan 1st Plant	ISO 9001:2008 → Window mounted air conditioners, separated type air conditioners, dehumidifiers, box shaped air conditioners, water cooling central air conditioning systems, rice cookers, electric fans, refrigerators.	1993.12.09
San-Hsia Factory	ISO 9001:2008 \rightarrow Generators (less than 10,560KVA), electrical motors (500HP and above), electrical motors (less than 500HP).	1993.12.14
Tayuan Plant	IISO 9001:2008 → Oil-immersed transformers (below and including 345KV), Oil- immersed reactors (below and including 345KV), Oil-immersed potential & current transformers (below and including 69KV), Dry type transformers (below and including 36KV), Dry type reactors (below and including 36KV), Cast resin dry type transformers (below and including 36KV), Cast resin dry type potential & current transformers (below and including 36KV), High voltage & low voltage metal- enclosed switchgear & control gear (below and including 72.5KV), Metal-clad switchgear (below and including 36KV), Motor control center (below and including 15KV), Metal-enclosed low voltage power circuit breaker switchgear(below and including 600V), Distribution board (panel) (below and including 600V), Rectifier (below and including 600V), Amorphous metal transformers (below and including 36KV), Gas insulated switchgear, Capacitors, Watt-hour meters.	1994.08.03
Taoyuan Wires and Cables Plant	ISO 9001:2008 \rightarrow Power wires and cables (including cross-linked polyethylene insulated shielded power cable rated 161 KV and below), bus-way, electronic wires, telecommunication wires and cables, optical fiber cables, bare copper wire, enameled copper wires, tinned single solid copper wire.	1994.07.23



▲ Figure 4.2-1 Status of ISO 9001 and schedule for updating

Table 4.2-2 TAF certified laboratories in Tatung Co.

Name of laboratory and certification number	Testing item	Date of certification	
Calibration Lab L0003-120207	Measuring and calibrating of products	1990.06.01	
Tatung Environmental Research Center L1697-131009	Waster quantities and quality, hazardous substances of electric and electrical products	2007.10.24	
Tatung Transformer Testing Lab L2306-130411	Transformer testing	2010.12.27	
Air Conditioning Facility Testing Lab L2270-140417	Cooling capacity and EER of air conditioners	2011.01.20	
Tatung Switchgear Testing Lab L2308-140316	Switchgear testing	2011.03.23	
Tatung Motor Testing Lab L2613-120701	Motor testing	2012.07.01	



ISO 9001 certificates



Chapter 4 Supply chain management product responsibility and customer service

2017.09 Aim to update to the latest version of ISO 9001 in 4 factories and passed certification.

ISO 17025 certificates





Product safety and labeling

Product safety

Most of the countries make the laws and regulations in regarding to product's quality and safety in order to protect their citizens. Brand owners must pass all the tests and acquire certifications then can put their products into markets. In order to comply with related regulations among the world, Tatung designs and manufactures the products (including ODM/OEM products and accessories) to meet the requirements of the regulations. At first, the samples must pass the tests and managed by SAP management system. After all the test results have met the requirements, bulk production and sales then can be made. Table 4.2-3 lists the relevant regulation requirements, standards and verification internationally adopted by Tatung.

In addition, for the defected products from the design or manufacture stage, Tatung makes recall on BSMI official website¹, medias and TCPC website² to prevent the consumers getting harmed from further using of such products. For the problem occurred, Tatung will strengthen overall quality control in supply chain, also conduct Design/Process Failure Modes and Effects Analysis (DFMEA / PFMEA) and incorporated into Design Guideline Check List measures to prevent recurrence. Tatung will do the best for providing consumer healthy, energy-efficiency, and safe products. In 2016, no violation occurred against Regulations Governing Registration of Product Certification.

Table 4.2-3 Standards, certifications and verifications adopted by Tatung

Business group	Standards, certifications, and verifications
Power BG	CNS Standards, China Compulsory Certification, Canadian Standards, American Safety Standards, ETL Verification, EU Network System Verification, Japan PSE Certification, Green Mark, etc.
System BG	ANSI International Certification, IEC International Certification, DLMS/COSEM Conformance, etc.
Consumer BG	CNS Standards, China Compulsory Certification, American Safety Standards, U.S. Federal Communications Commission for Telecommunications, Product Inspection Label from BSMI, Japanese Emissions Control Standards, Green Mark, Energy Label, Water Label, etc.

Although we have such measures to ensure the quality of products, we still have 4 types of products that need to be recalled or inspected in the past few years:

- ★ The pc board is likely to be damaged for window type air conditioner with model number TW-252DCN due to water could go into air conditioner along power cord. TCPC has made recall on official site and offered free inspection service;
- ★ Dehumidifiers (with model numbers TWD-500B, TWD-510B, TWD-511B, TWD-711B, TWD-710B, TWD-660B, TDH-200HB, TWD-1400B, and TWD-1400BL, as shown in Figure 4.2-2) are recalled since 2007 due to one defected part provided by a supplier. Such defected part will cause unexpected accident while the machine is running. Consumer who has these particular models, please make a phone call to Tatung or TCPC and the specialist will visit your place for service free of charge;
- ★ One of the fluoresced lamps (Model: LS-3U21WD) (Figure 4.2-3), batch number 0904, 0905 and, 0906, is recalled due to parts problem. All the consumers will have the defected lamp replaced with a new one when they bring the defected one to any of Tatung 3C Stores;
- ★ Two models of electric water boilers (TLK-52Y and TLK-56Y) with the production number list on Table 4.2-4, some parts has quality issue and the customers can take the boiler to TCPC to replace the part for free of charge.

Note 1: BSIM official website

2017

TATUNG CSR

http://www.bsmi.gov.tw/wSite/xslgip/chinese/index.html Note 2: TCPC official website

http://tcpc.tatung.com



Figure 4.2-2 Dehumidifiers that need to be recalled

▶▶ 表 Table 4.2-4 The water boilers that need to be inspected and replaced part

Model No.	TLK-52Y	TLK-56Y
Production No.	3AY7094****	3AY8094****
Production No.	3AY7097****	3AY8097****
Production No.	3AY7098****	3AY8098****

Product labeling

In order to let consumers having accurate and sufficient amount of product information (e.g., energy efficiency information), and instruct consumers using products safely and correctly, Tatung labels required information on the products or on the package or on the instruction manual. In addition, Tatung also includes the instruction guide, maintenance guide and notice in the packages (as shown on Figure 4.2-4).

Tatung has responsible department in each BU for the management, review, and monitor of product labeling issue, as well as takes part in BSMI market survey to ensure the correct labeling. There was no incident that violating label regulation.

Label of sustainability on products	and se	ervices	
	Yes	No	2 · · · · · · · · · · · · · · · · · · ·
Manufacturer, ODM/OEM, importer	*	_	Records
Hazardous substances	*	-	4. 操作說明
Safety instruction	*	_	1.0204.000000 1.0220-7000000-0000000 000001 1.0220-7000000-28-000000 0.0200-700000-28-000000 0. 1.0200-0000000-000000-000000 0.
Disposal treatment	*		





Chapter 4 Supply chain management product responsibility and customer service

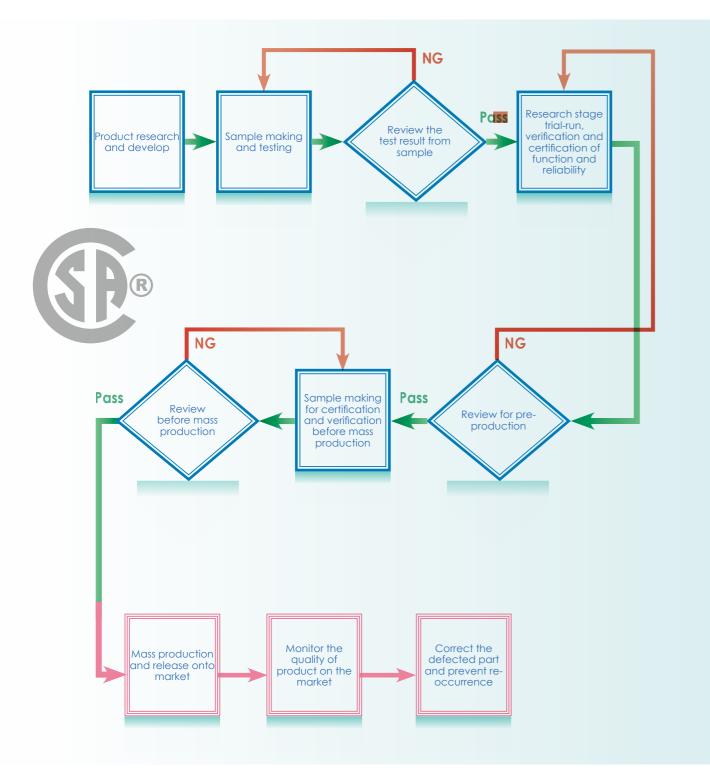
> ▲ Figure 4.2-3 Fluoresced lamp that need to be recalled

TATUNG	目録	1. 安全注意事项	2. 各部名編	3. 產品總格
世際1594 金字型画 0-3598日	1. 521884 7 7 2 2 4608 7 7 2 2 4608 7 7 2 2 4608 7 7 2 4 5 2 5 2 5 2 5 2 5 2 5 2 5 2 5 2 5 2	I · J. C. C. R. WOULD I · D. WOULD		S BECONVITY 0
ALIENTIAL POINT	5. 清潔與保養	 8. @EE		
	 соверсионалися соверсионалися соверсионалис соверсионалися соверсионалися соверси		②TATUNG 次回查提表的的。	
	7. 聚急處理方式 ************************************		REERECTION OF CONTRACT TO CONTRACT OF CONTRACT SECOND OF CONTRACT OF CONTRACT SECOND OF CONTRACT PRESENT OF CONTRACT PRESENT PRESENT OF CONTRACT PRESENT	

▲ Figure 4.2-4 Product labeling and instruction (e.g. hair drier)

TATUNG CSR



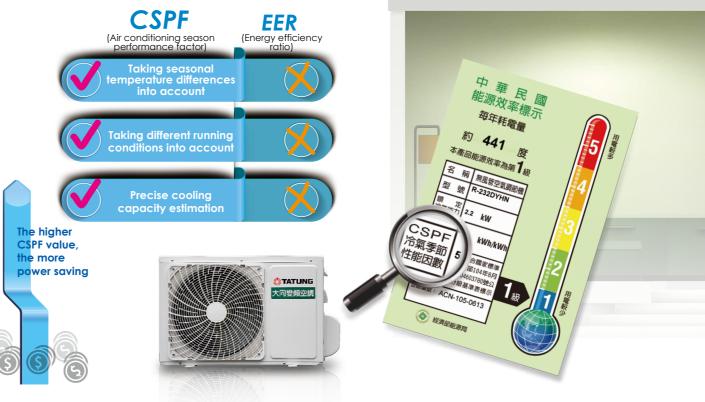


Targe **Commercial air conditioners** labeled with CSPF from 2017.07

100% of household air conditioners has labeled with CSPF 95% of commercial air conditioners has labeled with CSPF

Bureau of Energy requested that the current air conditioner energy efficiency label EER would be replaced by CSPF since 2017.1.1.

CSPF (air conditioning season performance factor) is taking seasonal outdoor temperature into account to test the air conditioner to meet the indoor cooling capacity needsand its corresponding power consumption. CSPF can accurately assess the energy efficiency of air conditioners!







Chapter 4 Supply chain management, product responsibility and customer service







4.3 Sales and customer service

Fair trade and anti-trust behavior

The commercial advertisements and promotions that made by Tatung are all complied with the regulations. There was no violation against the regulations regarding to advertisements and on sale promotion in 2016. Besides, Tatung requests her dealers to avoid malicious price competition behavior or intent to harm the image of Tatung. Tatung also encourages the employees to participate in seminars regarding to anti-trust and fair trade topics.

Wide-spread service locations and convenient shopping experiences

Tatung upholds "customer first", "having only one phone call, the service is to" and aims to provide fast and excellent services to customers. Tatung lists the service channels on the official website for all the business, including TCPC, information (OA), large-size air conditioners, power equipment, smart arid business, and system solution business. Tatung entrusts her subsidiary company "TCPC" to provide a comfortable shopping environment as well as excellent aftersale services to consumers. TCPC has more than 200 3C Stores spreading from cities to countries, providing professional recommendations on purchasing house appliances and repairing services. In addition, TCPC launched "etungo" online shopping website to provide wide variety of product in kitchen, 3C, living room and make up. Besides, Tatung runs a fan site on Facebook and LINE aroup to provide instant news and living tips.

In order to provide a more convenient customer service, TCPC has online service that the consumers can access to official website' make service request (Figure 4.3-1). The system will assign the service request to the accordance service station and provide rapid and high quality services. The consumers can also check the repairing progress by assessing online webpage (Figure 4.3-2). At the end of each case, customers are able to provide any positive or negative feedbacks by filling the online survey which will be used for future improvement. To extend the channels for listening to the customers, Tatung also provides an online feedback service³ which customers can ask questions, express their opinions and give positive feedbacks to us (Figure 4.3-3).

Note 1: http://tcpcvm01.tatung.com.tw/tatungcp/agent/cust 100.asp

- Note 2 : http://tcpcvm01.tatung.com.tw/tatungcp/agent/cust_200.asp
- Note 3 : http://www.tatung.com.tw/home/suggestion





▲ Figure 4.3-2 Inquiry page for repairing progress

1000.1	1-10
	意見快遞
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100	
10.52	
-804	Busical .
	- REAR ACCORDENCES CONTRACTORS

▲ Figure 4.3-3 Online feedback form

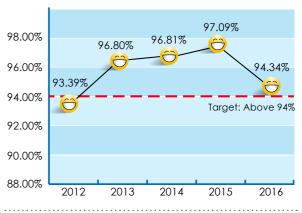
Chapter 4 Supply chain management product responsibility and customer service

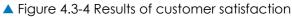


Management on customer information and satisfaction

Tatung follows regulations to protect the information that customers provided during purchasing or servicing. The information will not be delivered to other organizations without having consent from the customers. In order to enhance information security, Tatung has established associated management system and passed ISO/IEC 27001. There was no complaint about information leaking from the customers in 2016.

Tatung takes great concern about the customer satisfaction. When a customer makes purchase or approaches Tatung 3C Stores to repair products, Tatung will make his/her information to phone interview list and interview about repairing experience. If the feedback is unsatisfied, Tatung will conduct a second service and make improvement. We set targets for repairing satisfaction (for consumers) to be not lower than 92%. The result was 99.34% satisfied in 2016. Tatung will continue to listen to the customers.





Chapter 5 Social performance



Labor- management relations	Anti- corruption	Forced labor	Recruits and welfare	Education and training	Health and safety
Continue to put efforts towards the harmonious between employees and the company. losses due to labor relation disputes in 2016. Performance	Continue to against improper behavior, to prohibit improper financial transactions, and to emphasize the company's core values, performance review system in each course. At last, implement these in the work place.	Continue to comply with labor condition related regulations.	 Continue to comply with gender equality and non- discriminative regulations. Continue to carry out and improve employee's welfare. O discrimination case in 2016. Parental leave retention rate Male: 43% Female: 55% Performance 	 Short term: Make the employees to understand the company's core values, business philosophy and learn all the necessary work abilities through training courses. Mid-term: Make the employees to practice the key behavior on daily basis by learning from their managers. Long-term: Make the employees to work hard and raise performance to help the company to achieve her targets. Each employee had 10.25 training hours in average in 2016, which was higher than in 2015. Won TLQS silver medal. Performance 	 Maintain OHSAS 18001 and CNS 15506 management systems in the factories. Organize regulation promoting seminar at least once per year, organize health and safety education and training. At least 95% correction rate for the non- conformities found in Accident Prevention Pays Program 10% lower each year for FR and SR. In 2016, all the OHSAS 18001 and CNS 15506 passed certification. 97% correction rate for the non- conformities found in Accident Prevention Pays Program in 2016. FR and SR did not meet the target in 2016.

5.1 Human rights and antidiscrimination

An equaled working environment

Tatung takes great concern on human rights. All employees, applicants and contract workers are treated with dignity, fairness and respect regardless of their race, religion, skin colors, genders, marriage status, disables, member of union, birth place, and nationalities etc. Commitments of respect and ensure the benefits of labors, fulfill social responsibility and comply with regulation are clearly stated in our Labor Policy. Tatung hires one handicapped worker per every 100 workers and provides equal opportunities for minority groups.

Tatung also stipulated "Anti-sexual harassment Regulation" and published on the internal website. Sexual harassment in any forms is strictly prohibited in any working places in Tatung. There was no discrimination and anti-human right incident in 2016. Tatung will continue to promote anti-discrimination policy in the company to prevent discrimination.

Trainings on human right

The vision of Tatung is to fulfill the social responsibility. Tatung actively involves in social welfare activities, respects and cares for life. In addition, Tatung helps employees to clarify the values and concepts, as well as respect for dignity and human rights through common educational courses. For example, in general staff training courses we emphasis on ethics, team work, and respect. In management level training courses we emphasis on gender equality, respect different races, colors, languages, religions and so on. As for security personnel, education in regarding to respect the employees' emotion and wills is given before carrying out their duties. This is not only ensuring the employees' human rights but also making security duties go smooth.

Chapter 5 Social performance



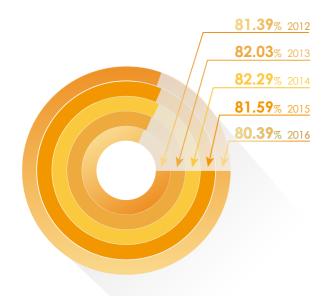
Freedom of association

Tatung Labor Union was funded in 1959 for the purposes of taking care of labors' rights, improving labors' living standard, conducting collective bargaining, etc. Each employee has freedom choice to be the member of the union. Currently Tatung has totally 5 labor unions distributed in the HQ and factories. Tatung does not interfere with the wills of the employees to join labor unions; hence the percentages of employees joining labor unions are always over 80%. In 2016, 80.399% of employees are the members of labor unions (Figure 5.1-1).

Child labor and forced labor

Tatung's recruiting policy is in line with the regulations. Hiring child labor is not allowed by Tatung. In our labor policy, we set out commitments such as "respect for labor, protect of labor rights, and fulfill with social responsibility", "company's labor management measures must comply with labor regulations". In "Company Rules" we defined the working hours for a day and for a week. If there is necessary to adjust or prolong the working hours, the practice only can be implemented after aetting the gareement from the labor union or the employee. In order to avoid mismanagement, Tatung has appeal method, chairman box and HR e-mail box for the employees to engage with management level. Tatung also organizes labor-management meetings to communicate and solve the problems between the employees and the company. There was no force labor situation in 2016.





▲ Figure 5.1-1 Percentage of employees who are labor union member



5.2 Employees' code of ethics

Tatung upholds the principles of "integrity, honesty, industry, and frugality" and prohibits any improper behavior and financial dealings. Tatung has established "Tatung ethical corporate management best practice principles" to prohibit every member in the company from doing non-ethic behaviors. Tatung requests the employees not to take advantages in any form at work, nor make external leakage of the technical and business content in the Company Rules. Tatung also established internal control measures such as internal control system, scheduled and unscheduled audits of the internal control committee and audit committee. The contracts signed with the suppliers are added the requirements such as shall not bribe or provide improper benefits to Tatung employees. If there is any corruption case, Tatung will pursue its legal responsibility to put an end to the corruption.

In April and May, 2016, we organized 4 seminars in regarding to anti-corruption. In December, 2016, we organized a seminar in regarding to legal responsibility to run a business. There was no corruption case happened in 2016.

5.3 Employee composition, career development and **benefits**

Employee diversity

The recruitment policy of Tatung holds equality as the central concept; only capability is taken into account when recruiting an employee. Every division/ factory evaluates the potential developed situation to propose a human resource budget and authorized by the president. When there is an empty position, the division/

factory proposes a request to HR department based on the human resource budgets. HR department will then start to process the recruiting procedure from different channels. Every recruiting procedure is complied with the regulations. Table 5.3-1, Figure 5.3-1, Figure 5.3-2 demonstrate the employee compositions of Tatung. Tatung has more than 94% of local employees and 1.67% of disable employees which is than the requirement by the regulation.

Table 5.3-1 Employee compositions of Tatung (by ages)

			nger n 30	30~50		Over 50	
		Male	Female	Male	Female	Male	Female
	2012	550	123	1773	587	833	192
	2013	456	141	1727	574	813	191
No. of employees	2014	362	122	1606	530	739	176
	2015	356	121	1534	516	704	175
	2016	226	118	1280	497	641	183
	2012	45	0	623	123	264	17
	2013	23	3	611	127	263	27
No. of managers	2014	26	0	610	123	242	28
-	2015	20	6	588	121	231	30
	2016	15	3	555	124	253	32
	2012	7.34	1.40	5.79	1.21	0.86	0.00
Percentage	2013	3.49	1.05	4.10	1.18	0.21	0.03
of new employee	2014	3.93	1.24	5.04	1.27	0.57	0.03
hires (%)	2015	7.90	2.70	5.96	1.61	1.91	0.29
	2016	4.61	2.21	3.98	1.20	1.11	0.09
	2012	4.71	0.79	7.27	1.87	2.51	0.39
Percentage	2013	4.20	0.56	7.38	1.69	2.51	0.67
of employee	2014	5.77	2.18	9.00	2.29	4.02	1.05
leaving (%)	2015	6.31	2.14	7.90	2.20	4.84	0.94
	2016	4.45	1.74	7.51	1.52	2.81	0.41

Chapter 5 Social performance

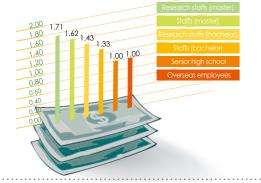




Basic salary and performance review

Due to the deterioration of the employment environment, the starting salary for freshmen is generally low in recent years. Tatung, as a deep plowing corporation for nearly a century in Taiwan, well protects the salaries and benefits for her employees. Tatung enacts her rules and internal control to ensure the minimum salary is complied with regulation. Tatung discloses the structure of the salary and methods of payment on "Company Rules", so that all the employees understand their rights and interests. Based on the concept of equality among genders, the basic salary between female employees and male employees is 1:1. For different employment types, the ratio of basic salary and legal salary for technicians is 1:1; for staffs is from 1.33~1.71:1 (Figure 5.3-3) based on different job types, specialty and qualifications. The above calculation does not include allowances and/or bonuses. In average salary, the female employee to male employee is 0.87~0.89:1 in 2016 (Figure 5.3-4).

Every employee's performance is reviewed regularly based on "Performance management method". The reviewed result is used as the base for training, promoting, salary adjusting, bonus earning, and hiring. The method ensures reasonable alignment between employees' salary and labor contributed.



▲ Figure 5.3-3 Ratio between basic salary and legal salary for different employment types



▲ Figure 5.3-4 Ratio between salary for female and male employees (by employment type)

Parental leave

2017

TATUNG CSR

Tatung takes great concern on employees' family life and care for next generation. Tatung not only provides cash gifts for giving birth but also offers all employees maternity and parental leave in accordance to regulations. The statistics on parental leave is shown in Table 5.3-2.

▶▶ Table 5.3-2 Tatung parental leave statistics

	Male	Female	Male Female
Application for parental leave			Retention rate
Total number of employees that took parental leave in 2016.	13	18	Total number of employees that applied and returned to work in 2015.
Total number of employees that shall end parental leave in 2016.	7	11	Total number of employees who returned to work after parental leave ended who were still employed 12 months after their return to work in 2015.
Total number of employees who returned to work after parental leave ended in 2016.	3	6	Percentage of employees who returned to work after parental leave ended who were still employed 12 months after their return to work in 2015.
Return to work rate	43%	55%	Note 1: Changed job due to personal career planning.

Post-employment benefits

Tatung adopts "Defined contribution plan" and "Defined benefits plan" as her post employment benefits. For "Defined contribution plan", Tatung makes monthly contributions of no less than 6% of the employees' monthly wages to the employees' individual pension accounts in accordance with the Labor Pension Act. For "Defined benefits plan", Tatung contributes an amount equivalent to 2% of the employees' total salaries and wages on a monthly basis in accordance to Labor Standard Act to the pension fund deposited at the Bank of Taiwan in the name of the administered pension fund committee. For detailed post-employment benefits, please refer to Tatung 2016 Annual Report' page 300~302.

Note 1: http://www.tatung.com/Content/annual-report.asp



▲ Figure 5.3-5 Expenses under the post-employment benefits

Procedure for complaints and shortest notice period

Tatung has "Measure of processing employees' complaints" and other practices (Table 5.3-3) in place for the employees to complain about any dispute and provides a channel to deal with. Tatuna sets the minimum notice periods (Table 5.3-4) regarding to operational changes on "Company Rules".

▶▶ Table 5.3-3 Labor relation measures

Management of labor relations	Measures
	Measure of processing employees' complaints
Channels for amplevees to voice	Employees' mail box
Channels for employees to voice dissent or communicate with	Voice out opinions in training courses
management	Present proposals during Q.C. activities
Ũ	Communication during regular/special meetings between
	management and the labor unions
>>	Table 5.3-4 The shortest notice period
>>	
Work for 3 months~1 year	Table 5.3-4 The shortest notice period
	Table 5.3-4 The shortest notice period Shortest notice period

Chapter 5 Social performance







Education and career development

Business' success is relied on talented employees. Tatung believes that only each employee fully shows "Tatung DNA" in their work can help the company to achieve goals and vision. Therefore, Tatung takes "Tatung DNA" as basic to develop an education and training system which provides skill/profession oriented training courses to the employees to help the company to achieve sustainable development.



Tatung plans training courses by taking company's human resource policy into account and indentifies the annual capacity gap of organizational functions. The training target is to capacity building of employee management, professional skills, and performance improvement.

Tatung manages her training system by using "Tatung Education and Training Manual" which includes training management manuals, procedures, instructions, and forms. The contents are:

- 1. Education and training responsibility: Set out the training policy and training responsibility to ensure the implementing thoroughly.
- 2. Establish education and training system: Set out training scopes, objects, and structures.
- 3. Develop education and training program:

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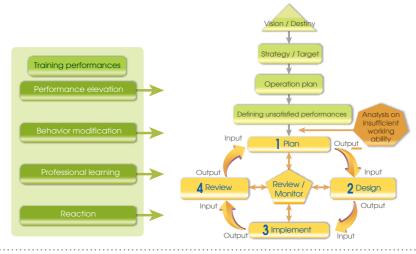
i. Demand planning – Consolidate the training needs and analyze the implementation process.

- ii. Plan drafting Draft training course details such as course time, hours, lecturer, etc.
- 4. Course design:
- i. Design the contents of the course.
- ii. Organize the classroom, the lecturers, and the tutors.
- 5. Conduct the training-
- i. During the class the tutor observes and assists lecturer to run the course. ii. Document all the records.
- 6. Course assessment: Assess the outcome and the performance of the course in order to continue improves.
- 7. Course performance review.

In 2016, we organized 19 general courses which covered from recruits training, environmental protection, occupational health and safety, information safety, etc. For advanced courses we organized 28 specialized courses in each field, 18 courses for managers, 49 business operating related lectures, 5 health lectures, and 5 law lectures. In total there were 32,452 training hours and each employee was given 10.25 hours in average. The detailed training statistics are shown in Figure 5.3-7. Tatung's education and training system also won TTQS(Taiwan TrainQuali System) Silver Medal in 2016.



Tatung awarded with TTQS Silver Medal



▲ Figure 5.3-6 TTQS strategic human resource development system



▲ Figure 5.3-7 Training hours per employee





Training class for new recruits



Chapter 5 Social performance



2016 Q4 Training schedule



Training class for reserved managers







Welfares

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Tatung Welfare Committee handles a broad range of employee welfare issues including: daily activities, financial assistance for education, funeral assistance, and interest free installment loans. Table 5.3-5 shows employees' welfare implemented in the factories and subsidiaries. Besides, in order to provide female employees a more comfortable and more convenient way to nurture the next generation without having to sacrifice their own work, or to increase their physical or psychological unnecessary burden, Tatung set up a nursery room for postnatal breast-feeding employees. It is also the company's most intimate birth gift for female employees.

▶▶ Table 5.3-5 Employees' welfare

Employees' welfare	Implementation
Stock ownership	Tatung subsidized employees to buy corporate stocks since 1992 as part of their savings.
Subsidies	Education subsidies for employees' children in senior high school and college/university; funeral subsidies for colleagues or their spouses and immediate relatives; financial subsidies for death of employees; cash gifts for weddings and birthdays of employees and their children's birth, subsides for employee tour.
Restaurants	Restaurants, noodle stands, fruits shops and grocery stores are provided in Headquarter and factories/subsidiaries.
Benefits	Employees can purchase Tatung products with interest-free installments and price discounts on groceries in corporate stores, free movies, train service on Chinese New Year.
Club activities	Tatung organizes education, recreation, physical education, languages, hiking/ mountain climbing and photography clubs to provide variety of social activities after work.
	Labor insurance, health insurance, group insurance, retirement pension, free annual health check-up, oversea business trip insurance.
Retirement plan	Equal or better than regulation.

Health promotion and disease prevention

Tatung believes that the health of the employees and their families is a valuable asset to the company. Tatung organizes numerous health speeches, seminars, health checks to let the employees understand the importance of their health and promote to their families. The concreted measures are follows:

1.Clean air, healthy and happy workplace environment

Smoking has been proven to have negative effects to the health and smoking in workplace increases the risk of fire incidents. Smoking within the boundary of the companies/factories has always been prohibited. The employees, contractors, and visitors are not allowed to bring cigarettes, matches and lighters into the company. Tatung also clearly posts/marks "NO SMOKING" notice in the meeting room, at entrances and exits. The reason for Tatung doing this is to build a clean air and healthy workplace for everyone.

2.Welfare Committee regularly organizes the physical and cultural activities to encourage the employees having healthy living. It also establishes aerobic fitness club to provide employees physical activities to stretch and relieve pressures in their spare time.

3.Health examination fair

Tatung works with Health Center of Zhongshan District of Taipei City to organize Health examination fair on a yearly basis. The specialists from Taipei City Hospital are invited to the company to do high blood pressure, hyperlipoidemia and high blood sugar screening, oral cancer screening, and cervical smear, breast cancer screening for women. Tatung also arranges high-quality health check annually in order to find out any premature diseases and treat them in advance to protect employees' health.

4.Tatung organizes health promotion seminars

and also publishes information about serious diseases on the company website and e-publications. The information contains not only about the diseases but also the preventions and treatment channels.

5.Tatung runs first-aid/CPR courses every year to enhance employee's ability.

Health and serious disease seminars took place in HQ in 2016: A. Fist aid training was held in May, 2016. B. Employees regular health check.





Topics	Organizers	No. of participants
Heart disease prevention	Tatung / Pfizer TW	200
Optimize way of life	Tatung /John Tung Foundation	200
Acupuncture point massage – easy DIY	Tatung / John Tung Foundation	200
Easy health exercise in the office	Tatung / John Tung Foundation	200
Pressure release	Tatung / Taipei City Zhong Shan District Health Center	200

Chapter 5 Social performance



By carrying out regular health check can find out potential diseases in advance to heal early. 357 managers and 715 employees were given health check in 2016.

- C.Tatung works with Zhong Shan District Health Center to organize Health Fair in the company to provide free health check items for the employees.
- D.Organized health speech for the employees' health knowledge and awareness in the headquarter.



5.4 Health, safety, and disaster free

Health and safety guidebook

In the case that recognition of dangerous materials is unsatisfactory, or that safety management has not been satisfactorily accomplished in the factories, there may be effects of varying degree to the health and safety work, and as a result, causing frequent disasters. This will not only threaten the safety of employees, but also the safety of the publics, as well as adversely impact the surrounding environment. Therefore, Tatung stipulates that the company should be in accordance with relevant health and safety regulations in "Company Rules"

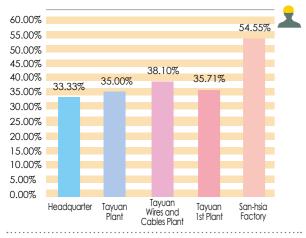
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2017

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and holds employees' health examination (free of charge to the employees). Tatung also issues "Tatung Health and Safety Guidebook" to employees in order to raise their awareness regarding to occupational risks. In addition, Tatung holds "Health and Safety Committee" meetings in headquarter and factories to communicate and review the contents and progress of health and safety issues. The percentage of labor representatives is

better than the requirement of regulation (at least 33%), especially in San-hsia Factory the percentage of labor representatives is even up to 50%.



▲ Figure 5.4-1 Percentage of labor representatives in Health and Safety Committees

Occupational health and safety management

Focusing on the issue of health and safety is one of the long standing policies in Tatung. With a regulated system and culture based strategy, Tatung has aggressively participated in education training, regulation consulting, and risk assessing, and has established the procedures to improve the issues of health and safety, as well as setting objectives and reforming projects. These are accomplished through the execution of reform projects and periodical assessments, as well as reviewed by to management, and aided in the continued improvement of health and safety performances, and hence assist Tatung to achieve the goal of a disaster free working environment. Table 5.4-1 shows the status of occupational health and safety management systems in Tatung.

Other than relying on the management systems, Tatung also carries out "Occupational Accident Prevention Pays" program every year and works hard to achieve the final target "disaster free in the factories and subsidiaries". The contents of the program are summarized below:

- 1. The factories and subsidiaries implement the projects which can improve or prevent health and safety issues, and ESD reviews the performances and provides feedbacks.
- 2. An annual Accident Prevention Pays seminar is organized to exchange the health and safety experiences between factories and subsidiaries.
- 3. Recommends outstanding factories or subsidiaries to compete governmental awards.

The results from Occupational Accident Prevention Pays program in 2016, 34 (subsidiaries not included) incidents against company rules were found. The incidents were major focused on lack of proper health and safety education for specified employees, and not sufficient preventative measures against electric shock. By the end of 2016, 33 incidents were corrected (97%) which met our target. For that had not been corrected, we will follow up the correction status. In this year's Occupational Accident Prevention Pays program, we will focus on checking electricity safety and self-checking mechanism to protect employees' health and safety.

▶ Table 5.4-1 Factories with OHSAS 18001 and CNS 15506

Factory	OHSAS18001 certified since	CNS15506 certified since		
Tayuan Plant	2008.07	2010.07		
Taoyuan Wires and Cables Plant	2009.06	-		
Taoyuan 1st Plant	2010.03	-		
San-Hsia Plant	2011.01	2013.01		

▶▶ Table 5.4-2 Health and safety training results and targets

	2015	2016	2017
Training item	No. of participants	No. of participants	Targeting No. of participants
Health and Safety Training Class (new recruits)	256	168	120
Health and Safety Training Class (general employees)	687	773	900
Health and Safety Training Class (managers)	213	41	175
Emergency training class	41	436	470
Fire fighting class	365	172	240
Stationary Cranes training class (over 3 tons)	48	403	40
Forklifters training class (over 1 tons)	55	192	60
Health and Safety Training Class (construction contractors)	26	31	45
First-aid training	-	94	60



Chapter 5 Social performance

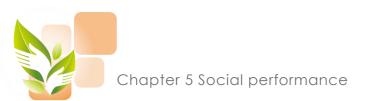


Health and safety training and regulation promoting:

In order to raise the awareness of occupational health and safety among the employees and to comply with current regulations, Tatung opens "Health and Safety Training Class" for new recruits, general employees, and managers in headquarter. The training classes introduce the related health and safety regulations such as "Occupational Safety and Health Act" and demonstrate the prevention of the occupational disasters. The factories and subsidiaries also organize training courses for the needs of the business operations such as VOCs & Designated Chemicals class, Job Safety Analysis class, Fork lifters and Stationary Cranes training class, etc.

As for regulation promotion, Tatung organizes "Tatung Corporate OHS Seminar" every year. The seminar was held in March 2016 and the topic was risk assessment of occupational exposures and case study on past occupational disasters. In addition, Tatung complies with "Labor's Working Condition Monitoring Methods" and sets working environment monitoring and conducts monitoring. The results from monitoring are available to the employees. Tatung also educates the employees the potential hazards in the working environment and the necessary prevention measures.





Health and safety performances

Tatung continues to establish safety culture, reduce occupational disaster risk and provide a safe working environment. When an occupational disaster is occurred, root-cause analysis will be conducted and counter-measures will be implemented to prevent such case happening again. Table 5.4-3 demonstrates Frequency of Disability Rate (FR), Severity of Disability Rate (SR), Occupational Disease Rate, No. of death incidents, and Absentee Rate (AR) in 2016. There was no occupational disease case and death incident in 2016. From Figure 5.4-2, FR in 2016 is higher than in 2015, but SR for male employee in 2016 is greatly lower than in 2015 which indicates that the degree of severity is relatively minor. As for AR, there is no significant change between 2015 and 2016.

Tatung has made a target to lower 10% for FR and SR each year. From the statistics in the past 5 years, Tatung did not meet the target. The main reason was the employees in headquarter having traffic accident at work. In addition, some factories relocated production lines and office areas, so the employees were not familiar with the new environment which also added the result. We have reinforce to safety promotion in the factories and requested supervisors on-site to audit more frequently to reduce the accidents.

►► Table 5.4-3 Health and safe performance in 2016

	Male	Female
FR ¹	2.00	1.25
SR ²	15	17
Occupational disease	0	0
No. of death incidents	0	0
AR⁴	0.00	0.01

- Note 1: FR is one of the indicators selected by MOL for occupational disaster statistic purpose. The formula is (No. of disability/Total working hours) x 1,000,000
- Note 2: SR is one of the indicators selected by MOL for occupational disaster statistic purpose. The formula is (Total lost days/Total working hours) x 1,000,000
- Note 3: Occupational disease rate's formula is (No. of occupational diseases/Total working hours) x 1,000,000
- Note 4: The formula for AR is (Total days of incapacity of any kind/Total days scheduled to be worked)





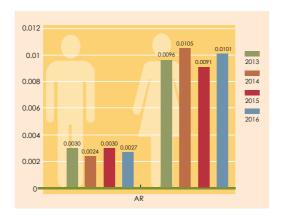


Figure 5.4-3 Trends of AR



5.5 Participation and benefits to the society

Participation in infrastructure projects, serving the country through industry

Tatung always actively gets involved in government's infrastructure projects with the spirits of serving the country through industry and fulfilling corporate social responsibility. In recent years, we support government's policy to develop solar PV systems and have become the biggest solar PV system provider with the most experiences on government owned roof. In 2016, we won the bidding of solar PV system for the public buildings in New Taipei City. System of micro grid was introduced to the project to enable the emergency supply of electricity when without power supply from state arid in an event of natural disasters. At the same time, we responded to the policy by COA to transform barren farmlands into solar PV green zone for the subsiding areas in Yulin County, we cooperated with local farmers to run groundmounted solar power plants for the first time. We also worked with Taipei City to establish Fudekeng Restoration Park Solar PV system which transforming the ex-landfill into the Hill of Energy. In addition, we won the bidding of 2016 Taipei City Public Premises Solar PV Roofing Project, in which two innovative systems including PM2.5 measurement system and light-weighted solar modules would be installed. We have established 43 MW of solar PV systems nationwide which reduces almost 30,000 tons areenhouse gases every year. Tatung will continue to uphold "Green Energy Tatung" development strategy and continue to participate in the renewable energy industry for making an effort to the country.

Integration of education and industry for fostering of talents

The founder of Tatung ended his private business in 1942 and donated his assets to create the "Integrated Research and Development" school and company which is the former of current Tatung High School and Tatung University. The spirit of operating the education in Tatung shows that the company is an annex company factory of the schools and provides the intern opportunities for students to practice their theories learnt from the lectures. In 2016, we not only provided intern opportunities for Tatung University, but also had academia-industrial cooperation with Soochow University. Chapter 5 Social performance



Tatung charity soccer summer camp

Tatung is the only local private company that owns a soccer team. Tatung used to organize "Tatung Soccer Camp" as welfare to her employees at the beginning and expanding to invite the public. Chairman, Lin Wei-shan, feels that welfare groups and children from disadvantaged families having rare opportunity to participate in camp activities. Therefore, he instructs Tatung to organize "Tatung Charity Soccer Summer Camp" since 2010. In an effort to help the underprivileged children to cultivate a proper and healthy hobby, Tatung started to visit orphanages and welfare groups around Taiwan to experience the joy of playing football. Tatung provides all necessities for football playing and travels to each child's places to introduce international football game and teach the children proper skills of football. The children are also divided into teams to happily experience the game on the field. The main purpose of organizing "Tatung Charity Summer Soccer Camp" is hoping every child can gain happiness and satisfaction as well as positive attitude.

Tatung invited 450 children of grade 1~9 from 24 schools and 5 orphanages in Yilan, Taipei, Penghu, and Kinmen in 2016. Children were taught skill and knowledge of soccer in the field by Tatung's professional team.

Supporting in traditions and arts

Tatung has always been supporting in traditional art and innovation. To preserve Taiwan traditional folk art, Tatung invited Taiwanese paper carving master to creat Tatung Boy handheld lanterns as a way of celebrating the Year of Monkey. To support Taiwan folk art creation, Tatung invited folk art artist to make Tatuna Boy creative lantern which made its debut in the 2016 Taiwan Lantern Festival, Taoyuan and 2016 Nantou Lantern Festival. To support the creation of performing arts groups, Tatung invited local performing art groups to work together for the children's drama "Tatung Boy Loves the Earth", in which some positive notions such like energysaving, health and environmental protection were integrated as the key elements of the play. The play was performed to students of some elementary schools in Taiwan helping youngsters develop good habits from their early age.

Chapter 6 **Environmental performances**

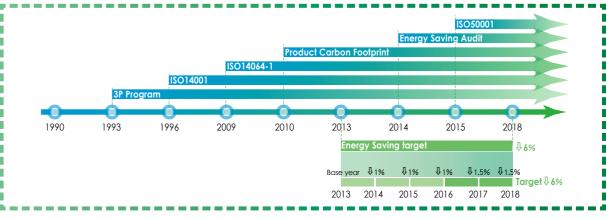


Environmental management	Energy and greenhouse gases management	Pollutants management	Green products	Compliance
• Correction rate over 95% for the non- conformities from 3P Program.	 Energy intensity of represented products in 2018 will be 6% less than in 2013: 2016 - 3% less 2017 - 4.5% less 2018 - 6% less 	Effluent and air emission are below national standards.	 Continue to seek for solar PV system cases. Continue to install solar PV system in the factoriae and 	Numbers of violation against regulation is less than previous year.
3P Program correction rate was 97.62% in 2016 Performance	 2/3 represented products met the goal in 2016 Performance Establish ISO 50001: Mid-long term – All factories have ISO 50001. 		factories and subsidiaries. • Work hard in smart buildings and green buildings. • Continue to apply for Green Mark,	Did not meet the target, 3 violations in 2016 which is 1 more than in 2015
 Update ISO 14001 to new version: 2017 – Tayuan Plant, Taoyuan Wires and Cables Plant, San-Hsia Factory. 2018 – Taoyuan 1st Plant 	 Two factories implemented ISO 50001 in 2016. Performance Carry out GHG inventory with ISO 14064-1: Short term – Complete ISO 14064-1 GHG inventory every year in Taoyuan Wires and Cables Plant, Taoyuan 1st Plant, and San-hsia Factory. Mid-long term – Implement ISO 14064- 1 in Tayuan Plant and headquarter. 		Energy Label, and Water Label. By the end of 2016, the total installed capacity was 43MWp . New applied Energy Label – 133 models , Green Mark –	Performance
	Three factories completed GHG inventory by ISO 14064-1 for year 2015. Performance		19 models, Water Label – 1 model. Performance	

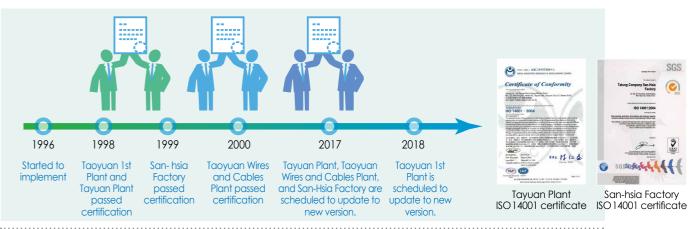
6.1Environment management

ISO 14001 environmental management system

Tatung believes that by implementing ISO14001 is able to continue improve environmental performances, and improve export competitively and company images. Thus, in May, 1996, Tatung started to implement ISO14001 among the factories and the subsidiaries. So far all 4 factories have established ISO 14001 and certified every year. Table 6.1-1 shows the factories which have been certified with ISO14001 certification.



▲ Tatung environmental management roadmap



▲ Figure 6.1-1 ISO14001 certification status

Chapter 6 Environmental performances





▲ EMS establishing and implementing procedure



Pollution Prevention Pays (3P) Program

Tatung started to implement "Pollution Prevention Pays, 3P" program in the factories and the subsidiaries which have manufacturing function since 1993 to help Tatung to develop environmentally sound operations. The elements of 3P program are listed as follows:

	Measures	Descriptions
Manufacturing aspect	Promote Clean Production technology, fully utilize resources and materials and to reduce the wastes and the production costs.	Improve the existing manufacturing processes and management operations to eliminate sources of pollution. Also improve upon the recycling/reuse, and exchange/reuse of waste materials.
Product aspect	Encourage to develop green products to create additional values for products.	Apply Design for the Environment, DfE", in the design phase to produce "recyclable, low pollution, toxic- free, resource saving, power saving, and durable" products to benefit the environment.
Management aspect	Perform 3P Program on-site evaluation in the factories and subsidiaries regularly.	The results can benefit management in their review of environmental performances and draft of new policy and objectives.
Conformity	Conduct internal audit.	Conduct internal audit on regulation compliance in order to find out problem at first place and mitigate it.

When there any incidents found against company rules or with potential to cause environmental pollution, we will list such incidents and request the factories and the subsidiaries to correct them. We also set yearly correction target to be 95%. For the incidents which can not be corrected by the end of year, we will track them and make them to be corrected next year. In 2016, 42 incidents (without subsidiaries) were requested to be corrected and 41 were completed by the end of 2016. The correction rate was 97.62% and met target.



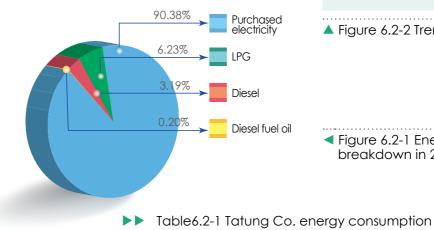
3P Program on-site audit(1/2)



3P Program on-site audit(2/2)

6.2 Energy consumption and **GHG** management

There are two types of energies that Tatung consumes - direct energy and indirect energy. Direct energy sources are from diesel fuel oil, LPG, and diesel. Indirect energy source is purchased electricity from Taiwan Power Company. The amount of energy consumption is shown on Table 6.2-1, Figure 6.2-1 and Figure 6.2-2. The most consumed energy in 2016 was purchased electricity and the amount was 199,598.13 GJ (90.38%) which equaled to 55,443.93 kkw-hr; followed by LPG with 13,753.87 GJ (6.23%) which equaled to 272.52 tons. The total amount of energy consumption in 2016 was 79,629.69 GJ lesser than in 2015, which was 26.50% reduction. The main reason was Crystal Growing Center was no longer operated by Tatung. When compares to 5 years ago, there is 48.19% reduction in total.

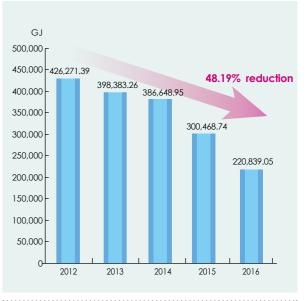


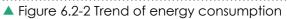
Unit							
	2012	2013	2014	2015	2016		
Diesel fuel oil	3,695.31	5,181.47	3,655.14	3,454.31	441.83		
LPG	24,776.34	22,727.29	21,323.74	17,573.38	13,753.87		
Diesel	7,053.35	7,445.85	7,927.32	7,487.31	7,045.22		
Purchased lectricity	390,746.39	363,028.65	353,742.74	271,953.74	199,598.13		

Note: The data from San-Hsia Factory, Taoyuan Wires and Cables Plant, Taoyuan 1st Plant in 2012~2015 is colleted based on ISO14064-1 and have been certified. The data in 2016 is collected based on ISO14064-1 but have not been certified yet. The data from H.Q. and Tayuan Plant is collected from power bills and receips.

Chapter 6 Environmental performances





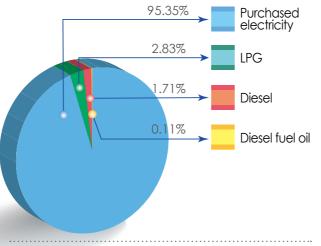


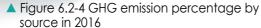




Greenhouse aas emission

Due to Tayuan Plant and headquarter is still undergoing the establishment of ISO14064-1, the GHG emissions (scope 3 is not included) in this report are calculated as follows: the amount of energy sources disclosed in previous paragraph multiplied by each emission factor. The total GHG emission in 2016 was 30,702.54 tons CO₂e (Figure 6.2-3), 95.35% of the emission was from purchased electricity. The second largest portion was from LPG which was 2.83% (Figure 6.2-4). The emission was 11,120.52 tons CO₂e lesser than in 2015. When compares to 5 years ago, there is 50.59% reduction in total.







Note 1: The data from San-Hsia Factory, Taoyuan Wires and Cables Plant, Taoyuan 1st Plant in 2012~2015 is colleted based on ISO14064-1 and have been certified. The data in 2016 is collected based on ISO14064-1 but have not been certified yet. The data from H.Q. and Tayuan Plant is collected from power bills and receips. Note 2: The greenhouse gases are CO₂, CH₄, N₂O and calculated with GWP (IPCC, 1995)

▲ Figure 6.2-3 Amount of GHG emissions



▲ Figure 6.2-5 Amount of carbon emission reduction

Energy saving and GHG reduction

Global warming greatly increases the frequency of extreme weather and directly causes impacts to the operation of a business. In order to fulfill corporate social responsibility and reduce operating costs, Tatung sets short and medium term goals which are based on energy intensity per product and the baseline year is 2013. The goals are: Short term – reduce 3% in 2016, Medium term – reduce 6% in 2018. The result for each year is listed on Table 6.2-2.

From the table we can see there are few represented products did not meet the target due to the production amounts were less. In order to understand where are the significant power consumption areas, the headquarter and the factories have completed "The first phase; smart power monitoring system" project. The project installed smart meters and monitoring systems on the main power circuits to instantly monitor the real-time energy consumption, energy demand, power factor and other important information. The historical records were used to enable more accurate energy management works. We will have "The second phase: the monitoring and management of significant energy consumption equipments" project in 2018. The project will implement temperature control and power scheduling management to the air conditioners at public area, the office, and the telecommunication room. For the production equipments which have large energy consumption and long operating times will be installed monitoring systems to define the variables may affect the energy efficiency. The variables will be managed to save the energy. Other the other hand, energy management staffs in the factories will inspect the work sites from time to time to find out a place where energy is wasted or can save energy and propose energy saving plans. The company will also participate in Taipower Company's demand suppression activity to supplement the power supply system's reserve capacity in order to make efforts to energy conservation and carbon emission reduction to the nation.

To achieve the goal, Tatung conducts annual energy audit and reports the energy consumption information to the government as well as implements energy saving projects in the headquarter and the factories. In the subsidiaries, Tatung checks the energy saving performances during 3P program on-site audit to ensure the energy saving target can be achieved. In 2016, Tatung reduced about 2 million kwh of purchased electricity consumption via 5 dimensions (Table 6.2-3) which equaled to 1,086 tons of GHG emission reduction (2.8 Daan Forest Park's carbon reduction amount¹). Figure 6.2-5 indicates that the amount of GHG emission increases in 3 consecutive years since 2013. Note 1: One Daan Forest Park can absorb 389 tons of GHG every year.

In addition, San-Hsia Factory has implemented ISO 50001 energy management system and passed certification in 2015. In 2016, Tayuan Plant and Taoyuan Wires and Cables Plant have also completed implementation of ISO 50001 and passed the certifications. The company's ISO 50001 status can be found in Figure 6.2-6. We commit that we will continue to conduct energy review to find out where the energy is greatly consumed according to ISO 50001 and tries hard to reduce the amount of energy without compromising the quality of products.

Table 6.2-2 Energy saving target status of Tatung main products				
Main product	2014	2015	2016	Energ
Motors/generators	Ô	Х	Х	
Rice cookers	Х	Х	Х	Utilized
Domestic air conditioners	O	O	O	reduce Replace
Business air conditioners	O	O	O	and e
Transformers/Switch gears ¹	Х	Х	Х	Installe
Mechanical meters	Х	O	O	on ma equipr
LAN cables	Х	O	O	opera
Power cables	Х	O	O	Centro and sh
Wires	Х	O	O	condit
Nata: @ ranzonto it moat the	target V rev	oroconto it di		Increa

Note: O represents it meet the target, X represents it does not meet the target. Note 1: The unit for transformers and switch gears are the same,

and the energies consumed are allocated which may have possible errors. Therefore, these two products are calculated together since 2016 and the results are traced back to 2013 (base year).

Total

Chapter 6 Environmental performances

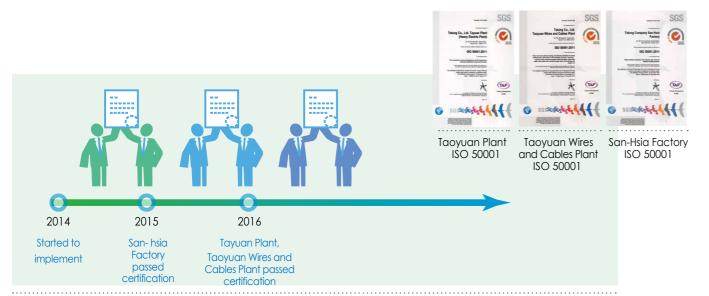


▶▶ Table 6.2-3 Tatung energy saving projects and results

Energy saving projects	Amount of electricity saved (kw-hr)	GHG reduction (ton CO2e)				
Utilized manufacturing process to reduce operation time.	529,695	279.68				
Replaced with high energy efficient and energy saving equipments	663,082	350.11				
Installed controllers or inverters on massive energy consumed equipments and/or managed the operation time and temperature.	464,521	245.27				
Centralized operation areas and shut down unnecessary air conditioners and lightings.	277,601	146.57				
Increased the frequency of maintenance for air conditioners and installed curtains to avoid leakage of cooled air.	122,410	64.63				
Total	2,057,309	1,086.26				

Note: 1 kw-hr of electricity emits 0.528 kg CO₂e.





▲ Figure 6.2-6 The status of Tatung's ISO 50001

Greenhouse gas emitted by human activities have already caused global warming and led to the threat on the sustainable development. Corporations actively to reduce the greenhouse gas emissions are not only to show a responsible image to the public but also able to reduce the operation costs from running the business. The stakeholders and publics nowadays are expecting corporations to disclose their greenhouse gas emissions information, too. In order to investigate the amount of GHG emission thoroughly and comply with the regulation, Tatung actively implements ISO14064-1 greenhouse gas management system into the factories. Once the factory completes GHG inventory, verification will be conducted by the third party based on

reasonable level of assurance. Figure 6.2-7 shows the factories have done GHG inventory and verified by third party. Tatung also encourages her subsidiaries to implement ISO 14064-1. So far, CPT and GET have implemented such system to work out GHG inventory.

For the purpose of enhancing the ability to do areenhouse aas inventory in the factories. Tatuna runs ISO14064-1 Internal Verification Class every year. We are expecting to have more well-trained employees through these classes and they are able to do the greenhouse gas inventory well and pass the verification by the third party in the future. At the same time, the factories will continue to reduce GHG emissions by any possible measures.



[▲] Figure 6.2-7 The status of GHG inventory in the factories

Disclosure on product carbon information

As global warming issue become more and more concerned, we begin to disclose carbon information on products and hope to provide more detailed information to consumers and customers for the purpose to select products with less environmental impacts. In the past few years, we have completed product carbon footprint for motor, vehicle panel (CPT), silicon wafer for solar power generation (GET). We also issued PCRs (product category rule) for electric cookers (15-044 V. 2.0) and electronic cookers (15-045 V. 2.0) for industry to use. In 2016, we completed a product carbon footprint for oil-immersed amorphous core transformer (3 ¢ 60Hz-2000kVA-420/242-6600V) based on ISO 14067 and passed verification. We also completed product carbon footprint for Tatung's signature product – multi-function cookers (TAC-10L-SR) in 2016, and acquired EPA's Carbon Footprint Label in Apr, 2017. In the future, we will continue to conduct



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Oil-immerse amorphous core transformer carbon footprint verification statement



Carbon Footprint Label for multi-function cooker (TAC-10L-SR)





6.3 Resources consumption and pollutants management

Consumption and management on main materials

Tatung puts quality, price, supply days, and after sale service into account when selecting a supplier. In order to ensure a good quality, Tatung requires suppliers to provide new resources. Table 6.3-1 shows the consumption amount of main materials and the percentage from local purchase.

Table 6.3-1 The consumption of main materials and the percentage from local purchase

Main materials	Amount of consumption	Local purchase percentage
Steel (silicon steel included)	6,617 tons	88%
Copper	15,441 tons	8%
Aluminum	447 tons	100%
Insulation oil	376 KL	100%

Note: Tatung produces hundreds of different products. Some of them are OEM/ODM made. Therefore, the main materials are only selected from the above four fundamental materials and disclosed in this report.

Consumption and management of water resource

The sources of water for Tatung are from tap water, ground water, and river water. Tatung consumed $658,302 \text{ M}^3$ (Figure 6.3-1) of water in 2016 which was 1,376 M³ less than the consumption in 2015. In 2015, 18.24% of waste water was recycled (equaled to 120,087 M³). Tatung will continue to conduct water conserving project in order to reduce water consumption.

As for the waste water management, all the factories and subsidiaries have granted government approved "water pollution prevention measures" and "permit for effluent", as well as setup waste water treatment facilities based on the prevention measures. All the waste water treatment facilities are operated in accordance to the prevention measures and the amount and quality of the effluent are regularly tested and reported to the authorities. The rest results are all below the effluent standard in 2016. In addition, the factories are located in industrial area and/or industrial zone where do not have bio-sensitive sites nearby.

Therefore the effluent from Tatung will not have significant impacts to the biodiversity of the recipient water bodies. The detailed effluent information is disclosed on Table 6.3-2.

Air pollutant emissions and management

Tatung sets up and operates air pollutant treatment facilities in the factories in accordance to the regulation. Pollutant concentration is regularly tested and met the standard. The main air pollutants from the factories are NOx, SOx, and VOC. Tatung declares the amount of emissions and pays air pollution control fee to the authority. The amount of air pollutants in recently 5 years is shown in Figure 6.3-2 and Figure 6.3-3.

Emission of ozone-depleting substances

In order to reduce the usage of ozone-depleting substances, Tatung started to use R-410A coolant in some of the air conditioners which was the first local company to do so. In addition, Tatung actively applies Green Mark for the air conditioners and the basic requirement is using zero ozone depleting substances. In 2016, 19 models of air conditioners were granted Green Mark.

On the other hand, the authority regulates that the air conditioners with cooling capability less than 7.1kw is forbidden to use R-22 as coolant since 2011. Therefore, Tatung stopped using R-22 coolant on the air conditioners with cooling capability less than 7.1kw from 2011.

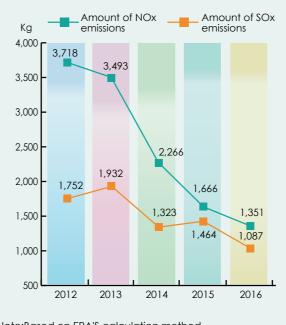
►► Table 6.3-2 Waste water treatment and effluent description in 2016

	San- Hsia Factory	Plant	Taoyuan Wires and Cables Plant		Total		
Treatment method Factory owned waste water treatment plant in accordance to the requirement by the regulation							
Average COD concentration (mg/L)	22.11	11.50	14.21	11.10	782.31kg		
Average SS concentration (mg/L)	15.26	4.19	3.64	2.65	238.48kg		
Amount of effluent (m ³)	2,268	1,637	51,275	3,992	59,172		
Recipient water body	Heng River	New Street River	New Street River	Tianxinzhi River			
Effluent reused by others		1	lone				

Note: Effluent standard COD: 100, SS: 30.



▲ Figure 6.3-1 Tatung water consumption by sources



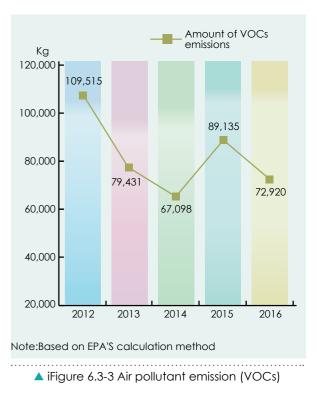
Note:Based on EPA'S calculation method

▲ Figure 6.3-2 Air pollutant emission (NOx, SOx)

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Waste reduction and management

Tatung has already implemented plenty of pollution reduction measures in the factories, mostly resulting from green product design phase and improvement of manufacturing process. Tatung generated 3,449.90 tons of industrial wastes which included 3,392.95 tons of general industrial wastes and 56.95 tons of hazardous industrial wastes in 2016. The largest portion (49.91 tons) of hazardous industrial wastes was wasted varnish or wasted solvent. From Figure 6.3-4, the amount of industrial wastes generated in recent years gradually decreases besides in 2012 which is due to clean up event in the factory.

The industrial wastes are stored in the way accordance to the regulation and then entrusted by licensed treatment agencies in Taiwan for treatment. None of the hazardous industrial waste is exported to overseas. Table 6.3-3 shows the methods used for waste treatment. The factories also have been working hard to recycle and/or reuse the wastes in order to minimize the impact to the environment. In 2016, 2,646.45 tons of wastes were reused (76.71% of total wastes).

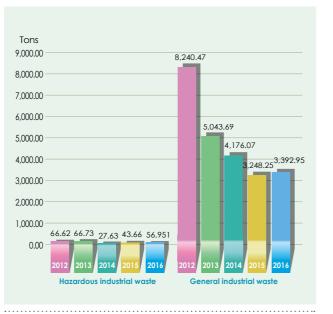


Figure 6.3-4 Amount of industrial wastes

▶▶ Table 6.3-3 Waste treatment methods

Treatment method	Reuse	Incinerate	Solidify	Landfill	Physical	Chemical	Total
General industrial waste (tons)	2,646.45	675.77	17.61	31.24	21.88	0.00	3,392.95
Hazardous industrial waste (tons)	0	49.91	3.87	0	3.16	0.016	56.95
Treatment method percentages (by weight)	76.71%	21.03%	0.62%	0.91%	0.73%	0.00%	100.00%

6.4 Green products for a better earth

Establishing Solar PV systems

"Green Energy Tatung" is Tatung's development strategy. Tatung actively transforms the existed business to smart energy and energy saving provider in recent years. Whether in renewable energy field, smart building field, and green building field, Tatung has made lots of efforts in them. Currently, Tatung solar photovoltaic power generation system has been built in the residential, community, factories, dormitories, business premises of the roof to the ground-based landfill and watertype pond and other new areas. In 2016, we won Taoyuan City public housing, Taipei City public housing, Fu De Keng, and Taoyuan Landfills solar photovoltaic power generation system leasing tenders, completed implementations of the fourth phase of New Taipei City, Kinmen, Hsinchu, and Fu De Keng large solar photovoltaic power generation system. By the end of 2016, we have installed capacity up to 43MWp and targeted to expand to 80MWp by the end of 2017. The systems generated 32 million kw-hr electricity which was equaled to 17,000¹ tons CO₂ reduction, and approximately 43² Daan Forest Parks equivalent. For more details about out PV solar power system, please browse: http://www.tatung.com/solution/detail/16

Note 1: 1 kw-hr electricity emits 0.528 kg CO₂e. Note 2: One Daan Forest Park absorbs 389 tons of CO₂ per year.



Tatung solar PV systems

2016 Tatung solar power generation system performance



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Smart buildings and green buildings

In the growing problem of global warming, advanced countries have incorporated energy conservation and carbon reduction into the build projects. Buildings will combine technology transforming from automation to smart type. Through the automatic monitoring equipments, towarding safety, health, comfort, and energy saving, green building and sustainable management has become a trend. The purpose of a smart commercial building is to provide energyefficient operation and staff comfortable to improve working efficiency. Since 2014, Tatung implemented smart building solutions into ECS headquarter. The solutions included ECS's gateways (Quark) and Tatung's smart building management system (SBMS). After implementing SBMS, the building achieved 8% power saving target in 2015, and achieved 30% power saving target in 2016. For more details about Tatung smart buildings, please visit http://www.tatung.com/solution/detail/11.

Tatung pools its R&D strengths together within the group to introduce smart systems and green energy efficiency into smart building project, and utilizes the design ideas of smart and green building to create a sustainable smart community. This will connect Taiwan to the world and make Tatung one of the pioneers in smart innovated applications. Tatung brings together the entire group, as Shan-Chih Development works on the development of "Tatung Smart Manor," Tatung, Tatung System Technologies and Tatung Medical and Healthcare Technologies join force for the smart system and apply for a "smart green community" of smart building at the diamond level and green building at the gold level. This will be the first demonstrational community in Taiwan that is moving toward a smart city. This smart green community project consists of 5Ss, Smart Community, Smart Property Management, Smart Safety and Security, Smart Living and Smart HealthCare and Smart Energy Saving. We are trying to achieve not only 30% of saving in water and power and reduction of 40% of CO2 emission, but also create new energy as renewable source. On basis of the latest intelligent system platform of Tatung, all building facilities are connected and all the tenants have to do is to move a finger to exploit the public facilities of community or smart home appliances through cloud information APP while staying on top of the information of what they need for everyday life. For more details about Tatung's smart green building, please visit

http://www.tatung.com/Solution/Detail/12.

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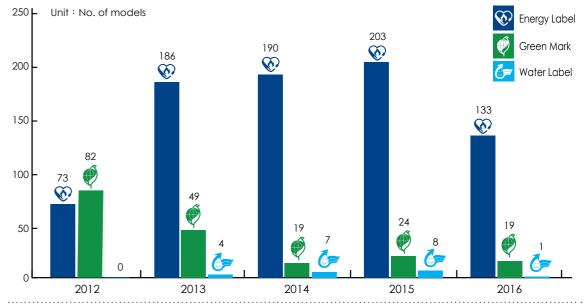


Tatung smart building-ECS Headquarter building



Devote in developing environmental friendly products

Tatung tirelessly dedicates to the development of green products and many of them have been awarded with "Green Mark", "Energy Label", and "Water Label". There were 19 models awarded with Green Mark, 133 models awarded with Energy Label, 1 model awarded with Water Label in 2016. Please refer to Table 6.4-1 and Figure 6.4-1 for more details. As for toxic free products, Tatung has followed EU RoHS directive and REACH regulation, through supply chain management and manufacturing management to ensure there is no hazardous substance in the products shipped to EU.



▲ Figure 6.4-1 Numbers of Green Mark, Energy Label, and Water Label awarded.

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Products	Green Mark ¹	Energy Label ²	Water Label
Electric fans	-	O	_
Refrigerators	-	Ô	-
Washing machines	-	O	Ô
Monitors	-	O	-
Water dispensers (warm/hot water)	-	O	-
Electric ovens	-	O	-
Dehumidifiers	_	O	_
Domestic air conditioners	Ø	O	-
Amorphous cast-resin dry type transformers	Ø	-	-
Amorphous oil- immersed type transformers	Ø	_	-

▶ Table 6.4-1 Lists of green products

Note 1: Taiwan EPA established "Green Mark" program in order to encourage manufacturers to reduce pollution emissions, consumption of energies and resources during the life cycle of a product as well as to awake the consumers to choose resource saving, low pollution, recyclable products. The products with "Green Mark" represent the environmental performances ranked from top 20~30% in their product category.

Note 2: Bureau of Energy, Ministry of Economic Affairs, Taiwan initiated the voluntary "Energy Label" program. The products with "Energy Label" indicate that the energy efficiency of the product is 10~50% higher than national energy efficiency standard.



Product and package recycling at the end of life

As for the recycle on the wasted products, Tatung takes great attention on this issue. Tatung pays "Recycling and Cleaning Fee" to the government agency (Recycling Fund Management Board) to carry out countrywide waste recycling affairs. Based on the statistics1 in 2016, the average recycling rate for electric and electronic devices was 58.91%, the average recycling rate for information devices is 30.91%. In addition, as a corporate who has her own retailing system, Tatung works together with TCPC to set up battery and fluorescent lamp recycling box at each Tatung 3C Store to recycle consumers' wasted batteries and fluorescent lamps, as well as consumers' large wasted house appliances upon request when purchasing. By doing this, the wastes can be fully recycled under the control of regulation and avoided damage to the environment. Apart from paying the fees and fulfilling producer responsibility, Tatung also works hard to use more recyclable materials through design and manufacturing stages and actively to apply for Green Mark.

In regarding to the packaging materials of household appliances and consumer products, Tatung believes that the packaging materials are fully recycled. The reason behind this is the recycling channels in Taiwan are well established and residences are highly educated and aware to do recycle in their households. For packaging materials (mainly wood/iron pallets or axles) used on large industrial products such as cables, transformers, power generators, motors, they are recycled and reused on daily operations. Tatung commits herself to continue designing and producing more energy efficient and environmental friendly products to be consistent with her vision.

Note 1: The official website of Recycling Fund Management Board

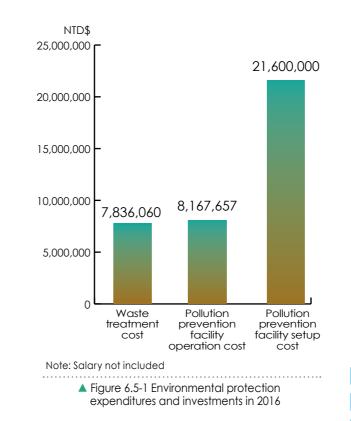
http://recycle.epa.gov.tw/recycle/epa/ ShowPage2.aspx?key=6&sno=1010&subsno=293&su bsubsno=252



6.5 Environmental costs and conformity of regulation

Environmental protection expenditures and investments

Tatung evaluates any possible pollutants occurred from the operations and has installed pollution prevention facilities in the factories. The environmental protection expenditures and investments in 2016 were NTD\$ 37,603,717 and shown in Figure 6.5-1.

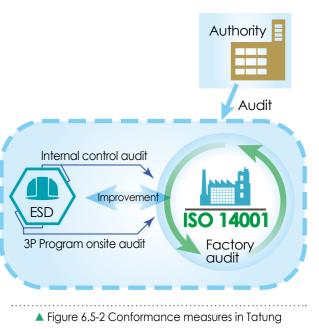


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Failure to comply with regulations and significant spills

Tatung takes great concern on the development of environmental protection regulations. When there are public hearings or seminars for new regulations, Tatung assigns professions to receive the latest information. In spite of environmental management system and internal audit have been implemented in the company, there were 3 incidents which breach the regulations in 2016. San-Hsia Factory was fined NTD\$26,000 due to violations of Waste Disposal Act and Water Pollution Control Act. The violations have been corrected in accordance to the regulation and accepted by the authority. The numbers of violation in 2016 were more than in 2015 which led to fail of our target. We will further strengthen management in the factories and enhance compliance education to the staffs and the managers. In addition, we will continue to conduct internal audit and 3P Program evaluation to prevent such incidents happened again. Besides, there was not significant spill in 2016.







Annex 1 Subsidiaries notes to consolidated financial statements

The consolidated entitles are listed as follows

			December 31,	December 31,
Investor	Subsidiary	Main businesses	2016	2015
The Company, Chunghwa Electronics	Chunghwa Picture Tubes, Ltd.	Manufacture, research and sale of	41.25%	24.22%
Development Co., Ltd., Green Energy	("CPT")	picture tubs and TFT-LCD		
Technology Inc., Chih Sheng Realty Co.,		products		
Ltd. and Tatung Global Strategy				
Investment and Trading (BVI) Inc.				
The Company, Shan-Chih Investment Co.,	Tatung System Technologies Inc.	Software and hardware service and	54.40%	54.40%
Ltd. and Shan-Chih Asset Development	("TSTI")	system integration		
Co.				
The Company, CPT, SCSC and	Forward Electronics Co., Ltd. ("FD")	Manufacture and sale of	40.75%	40.75%
Chunghwa Electronics Development Co.,		electronics		
Ltd				
The Company	Taiwan Telecommunication Industry	Telecommunication devices.	100.00%	100.00%
	Company Ltd.			
The Company and Chunghwa Electronics	San-Chih Semiconductor Co.,	Manufacture and sales of	58.20%	58.20%
Development Co., Ltd.	Ltd.("SCSC")	semiconductors and chips		
The Company	Central Research Technology Co.	EMCIRF testing and certification	100.00%	100.00%
		services		
The Company	Tatung Consumer Products (Taiwan)	Sales of home appliances and	99.10%	99.10%
	Co., Ltd.	digital computer products		
The Company	Tatung SM-Cycle Co.	Manufacture of speed reducers,	85.33%	85.33%
		speed aviators		

Investor	Subsidiary	Main businesses	December 31, 2016	December 2015
The Company, Chunghwa Electronics	Tatung Fine Chemicals Co., Ltd.	Industrial coatings, electrocution	54.63%	54.63
Development Co., Ltd. and Chih-Sheng	("TFC")	coatings resistor coatings, photo-		
Investment Co., Ltd.		catalyst, inkjet ink		
The Company	Shan-Chih Asset Development Co.	Development and leasing of real	100.00%	100.00
	("SCAD")	estate		
The Company, SCAD and Chih Sheng	Chunghwa Electronics	Professional investment holding	99.86%	99.86
Investment Co., Ltd.	Development Co., Ltd.	-		
The Company	Tatung DIE Casting Co.	Manufacturing and sales of casting	51.00%	51.00
		mold		
The Company and Tatung Wire & Cable	Tatung (Thailand) Co., Ltd.	Manufacturing and sales of IT	100.00%	100.00
(Thailand) Co., Ltd.		products, home appliances and AI		
		meter		
The Company	Tatung Co. of Japan, Inc.	Sales and purchase of electronic	100.00%	100.00
		parts, home appliances and IT		
		products		
The Company	Tatung Electronics(S) Pte. Ltd.	Purchases, sales and services of	90.00%	90.00
		raw material		
The Company	Tatung Wire & Cable (Thailand) Co.	, Manufacture and sales of wire and	100.00%	100.00
	Ltd.	cable		
The Company	Tatung Information (Singapore) Pte.	Professional investment holding	100.00%	100.00
	Ltd.			
The Company	Tatung Electric (Singapore) Pte. Ltd.	Professional investment holding	100.00%	100.00
The Company	Tatung Co. of America Inc.	Sales and service of IT and	50.00%	50.00
		household electronics products in		
		the US		
The Company	Tatung Mexico S.A de C.V.	Manufacture of electronic products	100.00%	100.00
	("TMX")			
The Company	Tatung Science and Technology, Inc.	Sale and purchase of IT products	100.00%	100.00
The Company	Tatung Electric Company of	Manufacture and sales of motor	100.00%	100.00
	America, Inc.	products in the U.S.		
The Company	Tatung Netherlands B.V.	Sales of electronic products	100.00%	100.00
The Company	TATUNG CZECH s.r.o	Manufacture of IT products	100.00%	100.00
The Company	Tatung Medical Healthcare	Design and sales of medical	95.08%	95.02
	Technologies Co., Ltd.	instruments.		
The Company	Toes Opto-Mechatronics Co.	Manufacture of data storage and	85.00%	85.00
		process equipment		
The Company	Tatung Vietnam Co., Ltd.	Manufacture and sales of home	100.00%	100.00
		appliances		







			December 31,	December 31,	Γ	December 31,	December 31,
Investor	Subsidiary	Main businesses	2016	2015	Investor Subsidiary Main businesses	2016	2015
The Company	Tatung Electric Technology (VN)	Manufacture and sales of wire and	100.00%	100.00%	CPTTG Chunghwa PictureTubes Technology Investment holding and sales of	100.00%	100.00%
	Co., Ltd.	cable			(Labuan) Ltd TFT-LCD		
The Company	Chih Sheng Investment Co., Ltd.	Professional investment holding	100.00%	100.00%	CPTTG Fuzhou YingYuan Equity Investment Professional investment holding	100.00%	100.00%
The Company and Chunghwa Electronics	Shan Chih Investment Co., Ltd.	Professional investment holding	100.00%	100.00%	Management Co., Ltd.		
Development Co., Ltd.					CPTTG Vibrant Display Technology CO., R&D, design and manufacture	100.00%	100.00%
The Company	Tatung Global Strategy Investment	Professional investment holding	100.00%	100.00%	Ltd. components of TFT-LCD		
	and trading (BVI) Inc.				CPTB and CPTTG CPT TPV Optical (Fujian) Co., Ltd. Manufacture components of TFT-	80.00%	80.00%
The Company	Absolute Alpha Limited	Professional investment holding	100.00%	100.00%	LCD		
The Company	Tatung Forever Energy Co., Ltd.	Solar energy related business	98.12%	100.00%	CPTB CPTF Optronics (Shen-Zhen) Co., Sales and service of flat-panel	100.00%	100.00%
The Company	Leap High Limited	Professional investment holding	65.00%	-	Ltd. display		
СРТ	Giantplus Technology Co., Ltd.	Research, development, production	53.67%	53.67%	CPTTG, CPTF Optronics Co., Ltd., and Kornerstone Materials Technology R&D, design and manufacture	100.00%	100.00%
	("Giantplus")	and sales of LCD.			Goldmax Asia Pacific Ltd Co. Ltd. components of TFT-LCD	100.0070	100.0070
СРТ	Chunghwa Picture Tubes (Bermuda)	Investment holding and sales of	100.00%	100.00%		55.000/	
	Ltd. ("CPTB")	TFT-LCD			Kornerstone Materials Technology Co. DDD3Empire Manufacture, research and sales of	55.00%	-
The Company, CPT and CPTB	Chunghwa Picture Tubes (Labuan)	Investment holding and sales of	100.00%	100.00%	Ltd. optical glass	100.000/	100.000/
	Ltd. ("CPTL")	TFT-LCD			CPTF Optronics Co., Ltd CPTF Optronics (HK) Co., Ltd. Sales of TFT-LCD	100.00%	100.00%
CPTB and CPTL	Chunghwa Picture Tubes	Research, design, manufacturing,	30.42%	67.49%	Giantplus Technology Co., Ltd. Giantplus (Samoa) Holding Co., Ltd. Investment	100.00%	100.00%
	Technology (Group) Co., Ltd.	sales and service of flat-panel			Giantplus Technology Co., Ltd. Hsh Heng Investment Co., Ltd. Investment	100.00%	100.00%
	("CPTTG")	display device, monitor display			Giantplus (Samoa) Holding Co., Ltd. Giantplus Holding L.L.C Investment	100.00%	100.00%
		model and components			Giantplus Holding L.L.C Kunshan Giantplus Optoelectronics Manufacture components of LCD	100.00%	100.00%
СРТВ	Dalemont Investment Ltd.	Professional investment holding	100.00%	100.00%	Technology Co., Ltd. display		
СРТВ	Daliant Investment Ltd.	Professional investment holding	100.00%	100.00%	Giantplus Holding L.L.C Shenzhen Giantplus Optoelectronics Manufacture components of LCD	100.00%	100.00%
СРТВ	Bangalor Investment Ltd.	Professional investment holding	100.00%	100.00%	Display Co., Ltd. display		
CPTB	Bensaline Investment Ltd.	Professional investment holding	100.00%	100.00%	Giantplus Holding L.L.C Kunshan Giantplus Optronics Sales of touch panel	100.00%	100.00%
СРТВ	New Kingston Enterprises Limited	Professional investment holding	100.00%	100.00%	Display Technology Co., Ltd		
	("NKEL")				Forward Electronics Co., Ltd. Forward Development Co., Ltd. Investment holding	100.00%	100.00%
CPTB, CPTL, CPTM and CPTTG	Chunghwa Picture Tubes (Wujiang)	Assembly final module of TFT-	100.00%	100.00%	Forward Electronics Co., Ltd., Green Gintung Energy Co., Ltd. Manufacture and sale of solar	45.82%	45.82%
	Ltd. ("CPTW")	LCD			Energy Technology Inc. and Toes Opto- module and related component		
CPTB, CPTL and CPTTG	Chunghwa Pictures Display	Assembly final module of TFT-	100.00%	100.00%	Mechatronics Co.		
	Technology (Fujian) Ltd.("FDT")	LCD			Forward Development Co., Ltd. Forward Electronics Equipment Manufacture and sale of tuner,	100.00%	100.00%
CPTB, CPTL and CPTTG	CPTF Optronics Co., Ltd.	Assembly final module of TFT-	100.00%	100.00%	(Dong Guan) Co., Ltd keyboard, mouse, remote		
		LCD			controller, switch, socket and		
СРТВ	Chunghwa Picture Tubes (Malaysia)	Manufacture and sale of CRT	100.00%	100.00%	potentiometer.		
	Sdn. Bhd. ("CPTM")					100.009/	100.000/
CPTF Optronics Co., Ltd., NKEL, and	CPTF Visual Display (Fuzhou)	Manufacture components of TFT-	100.00%	100.00%	Forward Development Co., Ltd. Suzhou Forward Electronics Manufacture and sale of backlight	100.00%	100.00%
Forward Development Co., Ltd.	Ltd.("FVD")	LCD			Technology Co., Ltd. unit for TFT-LCD, driving board,		
CPTF Optronics Co., Ltd.	Huallar Optronics (Fuzhou) Co. Ltd.	Manufacture components of TFT-	51.00%	51.00%	tuner, keyboard, mouse, switch,		
		LCD			socket and connector.		



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			December 31,	December 31,
Investor	Subsidiary	Main businesses	2016	2015
SC, Shan Chih Investment Co.,	Green Energy Technology Inc.	Manufacture and sales of	36.22%	36.57%
and SCAD, Chih Sheng Investment	("GET")	electronic parts and devices.		
o., Ltd.				
CSC	Greater Power Limited	Investment holding	100.00%	100.00%
CSC	Chih De Investment Co., Ltd.	Investment holding	100.00%	100.00%
ET	Energy Well International Limited	Investment holding	100.00%	100.00%
ET	Green Energy Global Investment	Investment holding	100.00%	100.00%
reater Power Limited and Energy Well	Ultra Energy Holdings Limited	Investment holding	100.00%	100.00%
renational Limited				
nergy Well International Limited	Golden Sunny Limited	Investment holding	100.00%	100.00%
ltra Energy Holdings Limited	Ultra Energy (WEIFANG)	Solar silicon wafer slicing.	100.00%	100.00%
	Technology Co. Ltd			
FC	Tatung Coatings (Kunshan) Co., Ltd	. Manufacture and sale of industry	100.00%	100.00%
		coating and electro-deposition		
		coating.		
ĊĊ	Huaian Tatung Advanced	Manufacture and sale of positive	100.00%	100.00%
	Technology Materials Co., Ltd.	material of lithium battery, printer		
		ink, electro-deposition high		
		performance coating.		
с	Shang Chih International Chemical	Investment holding	100.00%	100.00%
	Industry Co., Ltd.	C C		
С	Wujiang Shang Huah Plastic Co., Ltc	ABS plastic, color dyes	100.00%	100.00%
ang Chih International Chemical	Wujiang Shanghua Material	Manufacture and sale of ABS	100.00%	100.00%
ustry Co., Ltd.	Technology Co., Ltd	plastic.		
nang Chih International Chemical	Dongguan Tongli Trading Co., Ltd.	Wholesale of painting, coating and	100.00%	100.00%
lustry Co., Ltd.	_ •••66**** • •••6** • •******6 • •••, _•**	chemical products.		
tung Information (Singapore) Pte. Ltd.	Tatung Information Technology	Manufacture and sales of TV,	100.00%	100.00%
ang monunun (omgaporo) r a. 2a.	(Jiangsu) Co., Ltd.	monitor and PCs.	100.0070	100.0070
tung Information (Singapore) Pte. Ltd.	Tatung Wire And Cable Technology		100.00%	100.00%
ang mornation (Singapore) i e. Eta.	(Wujiang) Co., Ltd.	cable	100.0070	100.0070
tung Information (Singapore) Pte. Ltd.	Tatung Compressors	Manufacture and sales of	100.00%	100.00%
d Shan-Chih International Holding			100.0070	100.0070
	(ZHONGSHAN) Co., Ltd.	reciprocating compressors.		
orporation hung Electric (Singapore) Pte. Ltd. and	Tatung (Shanghai) Co. I td	Manufacture and sales of motors,	100.00%	100.00%
	ratung (Shanghal) Co., Ltd	,	100.00%	100.00%
an-Chih International Holding		generators, diesel engine		





Annex 2 List of Tatung products and services

Products and services provided by Tatung

			December 31,	December 31,
Investor	Subsidiary	Main businesses	2016	2015
Shan-Chih Asset International Holding	Shan-Chih Asset International (Hong	Realty and Leasing Service	100.00%	100.00%
Corporation	Kong) Holding Limited			
Shan-Chih Asset International (Hong	Suqian Zhiwei Real Estate Co., Ltd.	Realty management	100.00%	100.00%
Kong) Holding Limited				
Tatung Forever Energy Co., Ltd.	Sheng Yang Energy Co., Ltd.	Battery Material Retail	100.00%	100.00%
Tatung Information (Singapore) Pte. Ltd.,	Myanmar Tatung Co., Ltd.	Sales and customer service of solar	100.00%	-
and Tatung (Thailand) Co., Ltd.		energy, industrial motor, home		
		appliances, industrial air		
		conditioner		
Tatung Information (Singapore) Pte. Ltd.	Tatung Myanmar JV Holding Co., Ltd.	Investment Holding	100.00%	-

	ervices provided	
Business Groups	Business Units	Produc
Power Business Group	Power Equipment BU	Industrial Appliance: and manufacturing of 345kV 1000MVA and rated 345kV 100MVA switchgears and outo to 161kV class, 36kV s distribution equipment equipment.
		experience, this busin manufacturing and s optical fiber cables a used in telecommuni and distribution system home appliance and device.
	Motor BU	Tatung's motors bu for over six decades "Tatung Motors Driv Integrating of all as which covered for de selling of electric mot PM motors, EV motors generator sets, an systems.
Consumer Business Group	Advanced Electronics BU	AEBU focuses on prov with design and m solutions. The product digital entertainmen products. The digital gaming headsets, headsets, and entert The IoT products inclu- management and so Tatung's customers of reaction to accomm flexibility in design of research and develop the customers' comp
	Appliance BU	To reinforce brand r has expanded int overseas market sale qualitative products o



Important Certification: · 🐨 💮 Researching, developing all kinds of transformers rated l under, all kinds of reactors R and under, gas insulated door gas circuit breakers up series of switchgear, power ent, and other industrial LISO 9001 ISO 14001 OHSAS 18001 an fifty years of technical ness unit is responsible for sale of various wires, cables, and busway which are widely ication, power transmission em, industrial equipment, d IT network & electronic usiness has been operating **€** (€) es with sales worldwide. With ve the World" as its theme. (1) 🔊 🖙 aspects of electric machine designing, manufacturing, and otors, immersible pump motors, rs, drives, water jacket motors, nd total solutions of power oviding global ODM customers 🕻 🤆 🛞 ᢍ manufacturing products & Jet lines include 2 main lines: FC 😔 🗵 nt and Internet-of-Things (IoT) al entertainment line includes 🕍 🚾 👀 smart noise cancelation RoHS and tainment accessories. lude IP camera, smart energy sensing-&-control products. can benefit from Tatung's fast nmodate market needs and customization. The on-going lopment will further enhance petitiveness in their products. management, the company CE () (ternal sales pipeline and les through innovative design, \mathbf{O} and technical integration to





Business Groups	Business Units	Products and services	Important Certifications
Consumer Business Group	Appliance BU	increase brand value. The product types are plentiful, including ecological energy saving air conditioning for business and home use, smart LED display panels, 4K UHD LED display panels, leading brand of Multi-functional Cooker in Taiwan, Easy Cooker, multi-functional combi- ovens, juice blenders and household appliances such as electric fans, refrigerators, washers, hair dryers and used in compressor of refrigerator and dehumidifier. Many products have won awards from Taiwan Excellence, MIT mark and safety standard qualification in many countries. To conquer the severe problem of food safety, we have launched a new brand "in fresh" to focus on "non-toxic vegetables", use technology to overcome limitation in farming techniques and use water farming cultivation to create a comfortable and pure environment for growth. To comply with the trend of online internet connection, Tatung appliances have integrated resources in the smart and ecological field through sensor and network technology to link various end devices. According to user's demand, it provides a way to smart life. Through smart home system and smart appliances by wireless network to achieve electricity management, remote control all kinds of smart appliances by wireless network to achieve electricity management, remote control, schedule management, personalized situation mode, etc. to reduce energy waste in appliances and reach the goal of energy saving for a better world.	
System Business Group		Tatung Smart Solution Business Unit drives the Internet of Things and cloud computing, data analytics and other technology platforms to develop smart solutions pursuing environmental sustainability been Taiwan's leading brand in green energy. Tatung IoT Solutions - Reinventing our products from motors, switchboards, transformers to home appliances. Products with capabilities such as predictable maintenance and malfunction identification which informs the customer in advance to reduce risks and avoid losses all aiming for an extended product life. Energy Management for IoT - Tatung's Smart Grid supports electricity transmission to utility's end customers allowing electricity management and demand control achieving improved energy conservation.	

Business Groups	Business Units	Products and services	Important Certifications
	Smart Solution BU	With this technology utility companies can provide a flexible billing system giving the end users convenient payment options.	
		The Smart Grid Solutions include all kinds of smart meters and AMI system. In addition, we are capable of integrating the Micro Grid system, developing and designing the solar system and related solar solutions for worldwide power utilities, governments, and residential users.	
System Business Group		System Integration BU mainly provides ICT (Information Communication Technology) system, solar energy system and infrastructure services. In the ICT system, BU primarily focus on ICT system integration services and software development, including Tatung's smart energy management system, document management system, attendance management system, enterprise resource management system and various information management systems, etc. The services are across government agencies, schools and related businesses. Besides, as early as 1992, BU has already won the achievement of CMMI (Capability Maturity Model Integration) maturity level 3.	
	System Integration BU	In the solar energy system, from north to south in Taiwan, there are hundreds of public buildings and cases, integrated with Tatung's high- performance solar energy products, to provide professional energy creation management and establishment services. The main services are electricity grid systems, stand-alone solar energy systems and related applications. With rich experiences in Taiwan, the establishment of various types of solar power plants has been extended from public housing roofs to ground- based landfill sites and water-based photoelectric ponds. In the infrastructure, BU provides high- quality total solution to customers, combined with interdisciplinary professionals covering all kinds of technologies such as electrical engineering, electronics, mechanics, smart control, information, communication, civil engineering, transportation and project management, and coordinates cross interfaces, integrated design, implementation, project management with related technical support.	





Annex 3 Factories and subsidiaries participated in 3P program and Occupational Accident Prevention Pays program in 2016.

Factories owned by Tatung.	Subsidiaries		
Tayuan Plant	Tatung Die Casting Co., Ltd.	Chunghwa Picture Tubes, Ltd. ²	
Taoyuan Wires and Cables Plant	Tatung SM-Cyclo Co., Ltd.	Forward Electronics Co., Ltd.	
San-Hsia Factory	Tatung Fine Chemicals Co., Ltd.	Green Energy Technology Co., Ltd. ³	
Taoyuan 1st Plant	Shan Chih Semiconductor Co., Ltd.		
Electrical Meters Center ¹	Toes Opto-Mechatronics Co., Ltd.		

Note: Only factories and subsidiaries with manufacturing function participate in 3P program and Occupational Accident Prevention Pays program. The information disclosed in this report is from Tatung's Factories (the light tan color background).

Note 1: Locates at Tayuan Plant.

Note 2: Includes Lungtang Plant, and Yanmei Plant.

Note 3: Includes Kuanyin Plant, Kuanyin II Plant, Tayuan Plant, and Green Energy Technology Inc. Branch of Southern Taiwan Science Park.

Annex 4 List of GRI indicators

GRI content index for "in accordance" CORE

General standard disclosures

Strategy and

- G4-1 Provide a statement from the most senior decision-m organization about the relevance of sustainability to and the organization's strategy for addressing sustain
- G4-2 Provide a description of key impacts, risks, and oppo

Organization

G4-3 Report the name of the organization.

G4-4 Report the primary brands, products, and services.

G4-5 Report the location of the organization's headquart

G4-6 Report the number of countries where the organization and names of countries where either the organization operations or that are specifically relevant to the subcovered in the report.

G4-7 Report the nature of ownership and legal form.

G4-8 Report the markets served.

G4-9 Report the scale of the organization.

- G4-10 Report the total number of employees by employn region, and gender.
- G4-11 Report the percentage of total employees covered bargaining agreements.
- G4-12 Describe the organization's supply chain.
- G4-13 Report any significant changes during the reporting the organization's size, structure, ownership, or its su
- G4-14 Report whether and how the precautionary approaddressed by the organization.
- G4-15 List externally developed economic, environmenta principles, or other initiatives to which the organizar which it endorses.
- G4-16 List memberships of associations and national or int advocacy organizations.

Identified material aspec

- G4-17 List all entities included in the organization's consoli statements or equivalent documents.
- G4-18 Explain the process for defining the report content Boundaries.
- G4-19 List all the material Aspects identified in the process content.
- G4-20 For each material Aspect, report the Aspect Bound organization.



CORL		
	Pages	Note
analysis		
naker of the o the organization inability.	Top Management Statement	
ortunities.	22,23	
profile		
	8	
	8,13,Annex 2	
ers.	8,9	
tion operates, on has significant stainability topics	9,10	
	8	
	9,10	
	8	
ment type, contract,	40	
ed by collective	38	
	26,27,28	
g period regarding upply chain.	_	No significant change
bach or principle is	22,23	
al and social charters, ation subscribes or	8	
ternational	9,10	
cts and boundaries		
idated financial	Annex 1	
and the Aspect	2	
ss for defining report	5,6	
dary within the	6	



General standard disclosures	Pages	Note
G4-21 For each material Aspect, report the Aspect Boundary outside the	6	
organization. G4-22 Report the effect of any restatements of information provided in		
previous reports, and the reasons for such restatements.	56	
G4-23 Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	_	No significant change
Stakeholder engagement		
G4-24 Provide a list of stakeholder groups engaged by the organization.	1,2	
G4-25 Report the basis for identification and selection of stakeholders with whom to engaged.	1	
G4-26 Report the organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	1,2	
G4-27 Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	1,2	
Report profile		
G4-28 Reporting period for information provided.	About this report	
G4-29 Date of most recent previous report.	About this report	
G4-30 Reporting cycle.	About this report	
G4-31 Provide the contact point for questions regarding the report or its contents.	About this report	
G4-32 Report the "in accordance" option the organization has chosen.	About this report	
G4-33 Report the organization's policy and current practice with regard to seeking external assurance for the report.	About this report	
Governance		
G4-34 Report the governance structure of the organization, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	17~20,24	
G4-35 Report the process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees.	24	
G4-36 Report whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body.	24	
G4-38 Report the composition of the highest governance body and its committees.	17~20	

General standard disclosures

G4-41 Report processes for the highest governance body of interests are avoided and managed. Report wh interest are disclosed to stakeholders.

Ethics and in

- G4-51 Report the remuneration policies for the highest go senior executives.
- G4-52 Report the process for determining remuneration. For remuneration consultants are involved in determining and whether they are independent for management other relationships which the remuneration consult organization.
- G4-56 Describe the organization's values, principles, stand behavior such as codes of conduct and code of e

Note: All the above have been verified by third party.



S	Pages	Note
y to ensure conflicts hether conflicts of	17	
ntegrity		
overnance body and	20	
Report whether ning remuneration nent. Report any tants have with the	20	
dards and norms of ethics.	17,24	





Specific standard disclosures

Category	Aspect	DMA/Indicator	Pages	Level of disclosure	Note
		DMA	12,42	Not Applicable	
		G4-EC1 Direct economic value generated and distributed	12		
	Economic performance	G4-EC2 Financial implications and other risks and opportunities for the organization's activities due to climate change	13	•	
		G4-EC3 Coverage of the organization's defined benefit plan obligations	42		
		DMA	40,41	Not Applicable	
	Market presence	G4-EC5 Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	41	•	
Economic		G4-EC6 Proportion of senior management hired from the local community at significant locations of operation	40	•	
	Indirect .	DMA	49,62	Not Applicable	
	economic impacts	G4-EC7 Development and impact of infrastructure investments and services supported	47,62	•	
	Procurement practices	DMA	59	Not Applicable	
		G4-EC9 Proportion of spending on local suppliers at significant locations of operation	59		
	Governance (Material Aspect)	DMA	17-21	Not Applicable	
	Disclosure on non- financial information	DMA	24	Not Applicable	
	Materials	DMA	59	Not Applicable	
		G4-EN1 Materials used by weight or volume	59	•	
	Energy	DMA	54,56,62~64	Not Applicable	
		G4-EN3 Energy consumption within the organization	54	•	
Environment		G4-EN6 Reduction of energy consumption	56		
		G4-EN7 Reductions in energy requirements of products and services	62-64	•	
	Water	DMA	59	Not Applicable	
		G4-EN8 Total water withdrawal by source	59,60	•	
		G4-EN10 Percentage and total volume of water recycled and reused	59	•	

Category	Aspect	DMA/Indicator	Pages	Level of disclosure	Note
		DMA	56-59	Not Applicable	
		G4-EN15 Direct greenhouse gas emissions (scope 1)	55		
	Emissions (Material	G4-EN16 Energy indirect greenhouse gas emissions (scope 2)	55		
	Aspect)	G4-EN19 Reduction of greenhouse gas emissions	56		
		G4-EN20 Emissions of ozone-depleting substances	59	0	
		G4-EN21 NOx, SOx and other significant air emissions	60	•	
		DMA	59,61	Not Applicable	
		G4-EN22 Total water discharge by quality and destination	59,60		
		G4-EN23 Total weight of waste by type and disposal method	61		
	Effluents and waste	G4-EN24 Total number and volume of significant spills	66		
		G4-EN25 Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention annex I, II, III, and VIII, and percentage of transported waste shipped internationally	61	•	
	Products and services	DMA	62~65	Not Applicable	
		G4-EN27 Extent of impact mitigation of environmental impacts of products and services	62~64	•	
		G4-EN28 Percentage of products sold and their packaging materials that are reclaimed by category	65	0	
	Compliance	DMA	66	Not Applicable	
		G4-EN29 Monetary value of significant fines and total number of non-monetary sanctions for non- compliance with environmental laws and regulations	66	•	
	Overall	DMA	66	Not Applicable	
		G4-EN31 Total environmental protection expenditures and investments by type	66		
	Employment (Material Aspect)	DMA	40,41,45	Not Applicable	
Social (labor practices and decent work)		G4-LA1 Total number and rates of new employee hires and employee turnover by age group, gender and region	40		
		G4-LA2 Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation	45	•	
		G4-LA3 Return to work and retention rates after parental leave, by gender	41	•	
	Labor/ management	DMA	42	Not Applicable	
	relations (Material Aspect)	G4-LA4 Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	42		







Category	Aspect	DMA/Indicator	Pages	Level of disclosure	Note
	Occupational health and safety (Material	DMA	47,48	Not Applicable	
		G4-LA5 Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	47	•	
	Aspect)	G4-LA6 Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	49	•	
	- · · ·	DMA	43,44	Not Applicable	
Social	Training and education (Material	G4-LA9 average hours of training per year per employee by gender, and by employee category	44	•	
(labor practices and decent	Aspect)	G4-LA11 Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	41	•	
work)	Diversity	DMA	40	Not Applicable	
	and equal opportunity (Material Aspect)	G4-LA12 Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	40	•	
	Equal remuneration for women and men	DMA	41	Not Applicable	
		G4-LA13 Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	41	•	
	Supplier assessment	DMA	26	Not Applicable	
	for labor practices	G4-LA14 Percentage of new suppliers that were screened using labor practices criteria	26	•	
	Non- discrimination	DMA	38	Not Applicable	
		G4-HR3 Total number of incidents of discrimination and corrective actions taken	38	•	
	Forced or compulsory labor (Material Aspect)	DMA	38,39	Not Applicable	
Social (human rights)		G4-HR6 Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	38,39	•	
	Indigenous rights	DMA	40	Not Applicable	
		G4-HR8 Total number of incidents of violations involving rights of indigenous peoples and actions taken	40	•	
Indigenous rights	Anti- competitive behavior	DMA	35	Not Applicable	
		G4-SO7 Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes	35	•	
	Supplier assessment	DMA	26	Not Applicable	
	for impacts on society	G4-SO9 Percentage of new suppliers that were screened using criteria for impacts on society	26	•	

Category	Aspect	DMA/Indicator	Pages	Level of disclosure	Note
		DMA	29,31	Not Applicable	
	Customer health and safety (Material Aspect)	G4-PR1 Percentage of significant product and service categories for which health and safety impact are assessed for improvement	29~31		
		G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	31,32		
		DMA	32,36	Not Applicable	
Social (product responsibility)	Product and service labeling (Material Aspect)	G4-PR3 Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	32		
		G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	32		
10300131011197		G4-PR5 Results of surveys measuring customer satisfaction	36		
	Marketing communications (Material Aspect)	DMA	35	Not Applicable	
		G4-PR7 Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	35		
	Customer privacy	DMA	36	Not Applicable	
		G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	36		
	Compliance (Material Aspect)	DMA	29~31	Not Applicable	
		G4-PR9 Monetary value of significant fines for on- compliance with laws and regulations concerning the provision and use of products and services	31,32	•	

Note: The above DMA and indicators have been verified by third party. Note 1 : • represents such indicator is fully disclosed, • represents such indicator is partially disclosed.



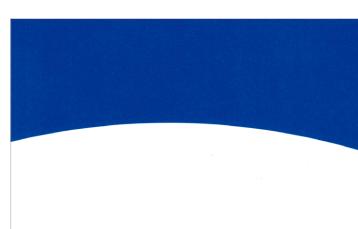




Annex 5 List of UN Global Compact – The Ten Principles

Category	The Ten Principles	Page	Note
Human rights	Businesses should support and respect the protection of internationally proclaimed human rights.	25,38	
	Businesses should make sure that they are not complicit in human rights abuses.	38	
Labor	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	38	
	Businesses should uphold the elimination of all forms of forced and compulsory labor.	38,39	
	Businesses should uphold the effective abolition of child labor.	38	
	Businesses should uphold the elimination of discrimination in respect of employment and occupation.	38	
Environment	Businesses should support a precautionary approach to environmental challenges.	52,53	
	Businesses should undertake initiatives to promote greater environmental responsibility.	52,53,58	
	Businesses should encourage the development and diffusion of environmentally friendly technologies.	62,63,64	
Anti-corruption	Businesses should work against corruption in all its forms, including extortion and bribery.	17,25	

Annex 6 Third-party Assurance Statements (1/2)



Assurance Statement

TUV Asia Pacific Ltd. Taiwan Branch ('TUV NORD') has been commissioned by the management of TATUNG CO. ('the Company') to carry out an independent assurance of the 2017 TATUNG Corporate Social Responsibility Report for the fiscal year 2016 ('CSR Report') against the AA1000 AS (2008), TUV Asia Pacific CSR Assurance Protocol for Assurance of Sustainability Reporting and the Global Reporting Initiative 2013 Sustainability Reporting Guidelines Version 4 ('GRI G4').

TATUNG CO. is responsible for the collection, analysis, aggregation and presentation of information within the Report. TUV NORD's responsibility in performing this work (assurance of the report) is in accordance with terms of reference agreed in the scope of engagement with the Company. The management and stakeholders of TATUNG CO. are the intended users of this statement.

The assurance engagement is based on the assumption that the data and information provided to in the Company's CSR report is complete and true.

Nature and Scope the Assurance

The scope of the assurance, based on the AA1000 AS (2008) Assurance methodology, include the text, and data in accompanying tables, contained in this report.

TUV NORD has developed a set of protocols for the Assurance of Corporate Social Responsibility Report based on AA1000 AS (2008) and guidance provided in the Global Reporting Initiative Sustainability Reporting Guidelines (2013).

The assurance of the Company's CSR report for the fiscal year 2016 related to its TATUNG CO. businesses (Headquarter, Tayuan Plant, Taoyuan Wires and Cables Plant, Taoyuan 1st Plant, and San-Hsia Factory) includes the following: 1) Reporting of economic, environmental, and social indicators; the year of activities covered in the CSR Report is 01.2016 to

- Information related to the Company's issues, responses, performance data, case studies and underlying systems to manage Sustainability related data and information;
- Information related tail and information;
 Information related to the Company's adherence to inclusivity, materiality and responsiveness and stakeholder engagements;
 Evaluation of the Accountability Principles (Type II) and specified performance information with a HIGH level of Assurance, according to AA1000 AS (2008)
- The report is "in accordance" with the G4 Sustainability Reporting Guidelines CORE option

Assurance Methodology TUV NORD is a licensed global assurance provider of Sustainability services, with quality, environmental, social and sustainability assurance specialists working all over the world.

Our assurance engagement was planned and carried out in accordance with the AA1000 AS (2008) and the TUV Asia Pacific CSR Assurance Protocol for Assurance of Sustainability Reporting. Assessment of TATUNG adherence to inclusivity, materiality and responsiveness and stakeholder engagements was based on AA1000 AS (2008)

- Our assurance involved the following activities: * Gather objective evidence on the performance indicators as mentioned in the report. * Review any issues raised by external parties that could be relevant to the Company's policies. * Review of expectations of local and national regulations; international standards and those of general concern both in the public eye and/or raised by expert opinion. * Documentation; record review and evaluation of the report contents against the GRI's G4 application requirements.
- Discussion with managers and relevant staff on the Company's approach to stakeholder engagement.
 Interviews with relevant staffs involved in sustainability management, gathering information and report preparation.
 Review key organizational developments.

- Review of supporting evidence based on the information made in the report.
 Sampling method used to ensure the correctness of the data



THV NORD

Page 1 of 2



Third-party Assurance Statements (2/2)



Annex 7 Feedback Survey Form

Thank you for reading "2017 Tatung Corporate Social Responsibility Report", and sharing Tatung's achievements toward sustainable development. Tatung welcomes your opinions and believes that communication should be a dialogue. In order to present the next edition in clearer and understandable way, please take a few minutes to fill in your opinions or advices and return it to us.



Environment & Safety Division, Tatung Co., No. 22, Chungshan North road. 3rd sec., Taipei, Taiwan csrreport@tatung.com

- 1. What is your overall impression of this report? □Good Opinions:
- 2. In what chapters are you most impressed in this report? □Top Management Statement □Identification on the stakeholders and significant topics □Profile of Tatung Company. Supply chain management, product responsibility and customer service □Social performances Opinions:
- 3. In what chapters do you think needed to be improved in this report? □Top Management Statement □Identification on the stakeholders and significant topics □Profile of Tatung Company. Supply chain management, product responsibility and customer service □Social performances Opinions:
- 4. Please use the space below to express your opinions and advices.

Name		Gender	□Male □Female
Address			
TEL		E-mail	
FAX		L-MUI	
	□Yes, I would like to re	ceive the r	next Tatung



□ Poor

□Structure and governance Environmental performances

□Structure and governance Environmental performances

Occupation

Corporate Social Responsibility Report





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